

# Public Document Pack



CYNGOR SIR  
YNYS MÔN  
ISLE OF ANGLESEY  
COUNTY COUNCIL

Mr Dylan J. Williams  
Prif Weithredwr – Chief Executive  
CYNGOR SIR YNYS MÔN  
ISLE OF ANGLESEY COUNTY COUNCIL  
Swyddfeydd y Cyngor - Council Offices  
LLANGFNI  
Ynys Môn - Anglesey  
LL77 7TW

Ffôn / tel (01248) 752500  
Ffacs / fax (01248) 750839

<b>RHYBUDD O GYFARFOD</b>	<b>NOTICE OF MEETING</b>
<b>PWYLLGOR SGRIWTINI PARTNERIAETH AC ADFYWIO</b>	<b>PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE</b>
<b>DYDD MERCHER, 20 TACHWEDD, 2024 am 2.00 o'r gloch yp</b>	<b>WEDNESDAY, 20 NOVEMBER, 2024 at 2.00 pm</b>
<b>CYFARFOD HYBRID – YN YSTAFELL BWYLLGOR , SWYDDFEYDD Y CYNGOR, LLANGFNI AC YN RHITHIOL DRWY ZOOM</b>	<b>HYBRID MEETING – IN COMMITTEE ROOM, COUNCIL OFFICES, LLANGFNI AND VIRTUALLY THROUGH ZOOM</b>
<b>Swyddog Pwyllgor</b>	<b>Mrs. Mairwen Hughes 01248 752518 Committee Officer</b>

## AELODAU / MEMBERS

Cynghorwyr / Councillors:-

### Y Grwp Annibynnol/ The Independent Group

Gwilym O Jones (**Is-gadeirydd/Vice-Chair**)

### Plaid Cymru / The Party of Wales

Non Dafydd, Euryrn Morris, John Ifan Jones, Dylan Rees (**Cadeirydd/Chair**), Margaret M Roberts, Ken Taylor, Sonia Williams

### Annibynnwyr Môn/Anglesey Independents

Paul Ellis, Jeff Evans, Derek Owen

### Llafur Cymru/Welsh Labour

Pip O'Neill

**Aelodau Ychwanegol/Additional Members (gyda hawl pleidleisio ar faterion addysg/with voting rights in respect of educational matters) Mrs Wenda Owen (Yr Eglwys yng Nghymru/The Church in Wales), Gillian Thompson (Rhiant Llywodraethwr – Sector Ysgolion Cynradd/Parent Governor – Primary Schools Sector), Sedd Wag/Vacant Seat-(Rhiant Llywodraethwyr – Sector Ysgolion Uwchradd ac ADY/Parent Governor – Secondary Schools Sector and ALN) Mr John Tierney (Yr Eglwys Babyddol Rufeinig/The Roman Catholic Church)**

### **Aelod Cyfetholedig/Co-opted Member (Dim Hawl Pleidleisio/No Voting Rights)**

Mr. Dafydd Gruffydd ( Rheolwr Gyfarwyddwr/Managing Director - Menter Môn)

Please note that meetings of the Committee are streamed for live and subsequent broadcast on the Council's website. The Authority is a Data Controller under the Data Protection Act and data collected during this live stream will be retained in accordance with the Authority's published policy.

## **A G E N D A**

**1     APOLOGIES**

**2     DECLARATION OF INTEREST**

To receive any declaration of interest by any Member or Officer in respect of any item of business.

**3     GWYNEDD AND YNYS MÔN COMMUNITY SAFETY PARTNERSHIP ANNUAL REPORT - 2023/2024** (Pages 1 - 14)

To submit a report by the Deputy Chief Executive.

**4     YNYS MÔN LEVELLING UP PROGRAMME - MEASURE PROGRESS** (Pages 15 - 22)

To submit a report by the Head of Regulation and Economic Development.

**5     MODERNISING ADULTS' SERVICES STRATEGIC PLAN** (Pages 23 - 60)

To submit a report by the Director of Social Services.

**6     COMMITTEE FORWARD WORK PROGRAMME FOR 2024/2025** (Pages 61 - 68)

To submit a report by the Scrutiny Manager.

<b>ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template</b>	
<b>Committee:</b>	Partnership and Regeneration Scrutiny Committee
<b>Date:</b>	20/11/2024
<b>Subject:</b>	Gwynedd and Isle of Anglesey Community Safety Partnership
<b>Purpose of Report:</b>	Consider the Gwynedd and Isle of Anglesey Community Safety Partnership Annual Report: 2023/24
<b>Scrutiny Chair:</b>	Councillor Dylan Rees
<b>Portfolio Holder(s):</b>	Councillor Alun Roberts
<b>Head of Service:</b>	Rhys H Hughes Deputy Chief Executive Ned Michael, Head of Housing Services
<b>Report Author:</b> <b>Tel:</b> <b>Email:</b>	Daron Owens – Community Safety Senior Operational Officer for Gwynedd and Anglesey <a href="mailto:DaronMargedOwens@gwynedd.llyw.cymru">DaronMargedOwens@gwynedd.llyw.cymru</a>
<b>Local Members:</b>	Relevant to all members

25

<b>1 - Recommendation/s</b>
To note the contents of the report and attached documents, and state whether the Scrutiny Committee supports the priorities and future direction of the work.

<b>2 – Link to Council Plan / Other Corporate Priorities</b>
The Community Safety Partnership is required to formally report to this committee each year to present an overview of activities. This ensures that the Partnership delivers its obligations in accordance with sections 19 and 20 of the Criminal Justice and Police Act 2006. <b>The committee’s duty is to scrutinize the Partnership’s work, rather than the work of individual members (bodies).</b>

<b>3 – Guiding Principles for Scrutiny Members</b>
<b>To assist Members when scrutinising the topic:-</b>
<b>3.1</b> Impact the matter has on individuals and communities [focus on customer/citizen]
<b>3.2</b> A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]
<b>3.3</b> A look at any risks [focus on risk]
<b>3.4</b> Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]
<b>3.5</b> Looking at plans and proposals from a perspective of: <ul style="list-style-type: none"> <li>• Long term</li> </ul>

- Prevention
- Integration
- Collaboration
- Involvement

[focus on wellbeing]

**3.6** The potential impacts the decision would have on:

- protected groups under the Equality Act 2010
- those experiencing socio-economic disadvantage in their lives (when making strategic decisions)
- opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

[focus on equality and the Welsh language]

#### 4 - Key Scrutiny Questions

1. To what extent does the committee agree with the Partnership's priorities, which are based on a local needs assessment process, and are there other matters which need to be prioritised?
2. In what ways does the statutory partnership add value and work in an effective and efficient manner in accordance with the expectations of the Crime and Disorder Act 1998?
3. To what extent is the action plan sufficiently robust to deal with aspects of the priority areas for the benefit of Anglesey's communities?

#### 5 – Background / Context

##### **BACKGROUND:**

- 1) There is a statutory duty on Local Authorities in accordance with the Crime and Disorder Act 1998, **and subsequent amendments within the Police and Criminal Justice Act 2002 and 2006**, to work in partnership with the Police, the Health service, the Probation Service and the Fire and Rescue Service. These are the main agencies that make up the Community Safety Partnership. There are also co-operating partners such as the Area Planning Board (Substance misuse), Education, Youth Justice and Community Cohesion.
- 2) As a statutory member of the Partnership, it is important that the LA is appropriately represented. This is achieved by the presence of the current Local member with Community Safety Portfolio, Alun Roberts, and the principal officer with responsibility for the work, Rhys Hughes (Deputy Chief Executive).
- 3) **Community safety partnerships were originally called crime and disorder partnerships, and although the name has been changed, the areas or responsibility have not, and they remain –**
  - Crime and Disorder
  - Substance Misuse
  - Reducing reoffending

- We also have a responsibility to formulate and implement a strategy to prevent and reduce serious violence, following amendments to the Crime and Disorder Act as a result of the new Serious Violence Duty. In North Wales, a regional approach is being taken.
  - Under the Domestic Violence, Crime and Victims Act 2004, CSPs also have a statutory duty to establish Domestic Homicide Reviews. These are a review of the circumstances in which the death of a person aged 16 or over has, or appears to have, resulted from violence, abuse or neglect by— (a) a person to whom he was related or with whom he was or had been in an intimate personal relationship, or (b) a member of the same household as himself, held with a view to identifying the lessons to be learnt from the death.
- 4) Quarterly meetings are always well attended. Partners and Local Members who attend the meetings contribute positively, and quarterly data on crime figures and plan delivery are shared at every meeting. Every responsible member of the partnership contributes financially to having in place a partnership analyst, so that regular data can be supplied to support evidence-based decisions.
  - 5) Working between partners is fundamental to community safety. The main reason for the introduction of CSP's back in 1998, was to ensure that crime and disorder was seen as '**everybody's problem**' and not the realm of the Police alone.
  - 6) We do not commission any projects or services directly (only the DHRs) **as we have no funding allocated to Community Safety on a permanent basis**. Any funding opportunities are 'ad hoc' and are only available by applying for them.

#### **THE PARTNERSHIP'S PRIORITIES/DOCUMENTS FOR SCRUTINY:**

The partnership works to an annual plan. Attached is the 2024-25 plan, which is based on the priorities within the Safer North Wales Board's Strategy. These priorities are:

- Preventing Crime and Anti-Social Behaviour
- Tackling Violent Crime
- Tackling Serious Organised Crime
- Protecting and building resilient communities and maintaining public safety.

#### **OVERVIEW OF OFFENDING RATES OVER THE REPORTING PERIOD:**

##### **Background:**

- 1) The Police look at crime figures constantly and review all changes on a regional and local basis. Any significant changes are subject to further analysis. Problem areas will then be reviewed, with policing plans put in place to tackle the issues. Local policing methods include the daily tasking of resources to tackle issues as they emerge.
- 2) The Partnership receives data on crime levels on a quarterly basis, and the 'softer' or longer-term approaches of tackling crime trends will be the basis of the partnership

plan. The data we generally use is that of a comparison between the period in the current year, and the same period in the former year.

## CRIME DATA

The table below highlights the year-to-date (YTD) volumes of each crime category for the fiscal years 2022/23 and 2023/24. The comparative data used is for the period 1st April to 17th October for both fiscal years. Also included on the chart, for the same data periods, is the current YTD change in volumes for 2024/25 in comparison to 2023/24 and a comparison to the overall change being seen across North Wales:

Ynys Mon - Crime & Incident Data	Fiscal Year		% Change (YTD)	North Wales
	2023/24 (YTD)	2024/25 (YTD)		% Change (YTD)
<b>All Victim Based Crime</b>	1,983	1,897	-4.3%	-5.8%
<b>Violence with injury</b>	246	245	-0.4%	-7.7%
<b>Violence without injury</b>	438	350	-20.1%	-8.5%
<b>Stalking &amp; Harassment</b>	370	379	2.4%	-4.7%
<b>Sexual offences</b>	101	85	-15.8%	6.2%
<b>All Acquisitive Crime</b>	416	454	9.1%	-5.1%
- Burglary Residential	38	50	31.6%	16.2%
- Burglary - Business and Community	16	25	56.3%	10.4%
- Robbery	5	5	0.0%	39.7%
- Vehicle Crime	24	40	66.7%	8.0%
- Theft and Handling	333	334	0.3%	-10.4%
<b>Criminal Damage &amp; Arson</b>	258	241	-6.6%	-4.8%
<b>Domestic Crime</b>	512	442	-13.7%	-10.2%
<b>Domestic Incidents (non-crime)</b>	246	269	9.3%	-7.9%
<b>Hate Crime</b>	45	45	0.0%	3.3%
<b>Anti-Social Behaviour</b>	699	634	-9.3%	-6.5%

### Violence Offences

Violence against the person offences have, overall, decreased in Ynys Mon in 2024/25, compared to the same period last year. Violence without injury offences have seen a significant fall in volumes, with over 80 fewer offences recorded so far this fiscal year, compared to last.

### Stalking & Harassment

Year-to-date data for 2024/25 shows a marginal increase of 2.4% in comparison to the same period in 2023/24. This equates to an additional 9 Stalking & Harassment offences being recorded this year.

### Sexual Offences

The 2024/25 year-to-date recorded level of Sexual Offences in Ynys Mon has seen a -15.8% decrease in comparison to 2023/24. There can be significant fluctuations in reported offences from week to week, partly due to reporting of historic offences.

### **Acquisitive Crime**

Acquisitive crime includes the categories Burglary Residential, Burglary Business & Community, Robbery, Vehicle Crime and Theft & Handling. Burglary Residential offences have increased in Ynys Mon this year by 31.6% (+12 occurrences), in comparison to last year. Burglary – Business & Community offences have also increased this year (+9 occurrence), in comparison to last year. An increase have also been seen for Vehicle Crime, whilst the number of Robberies has remained the same. Year-to-date, there has been a very slight increase in the volume of Theft & Handling offences in Ynys Mon in comparison to last year. Shoplifting offences fall within the Theft & Handling category and recent analysis shows a slight increase in such offences in Ynys Mon across the first half of the 2024/25 fiscal year.

### **Criminal Damage & Arson**

A decrease in the year-to-date volume of Criminal Damage & Arson offences has been seen so far in Ynys Mon this year, in comparison to the same period last year. This reduction in volumes is being seen across North Wales.

### **Domestic Crime**

Domestic Crime in Ynys Mon has fallen by -10.2% year-to-date, in comparison to last year. This equates to 70 fewer domestic crimes. These reductions are also being see across the force area. Domestic Incidents (Non-Crime) are calls received by North Wales Police's Control Room which have a domestic element to them; however do not constitute a criminal offence and are therefore not recorded on the force records management system. They include incidents such as verbal domestic disputes, where no criminal offences have taken place. These incidents generate a CID 16 referral, for consideration of sharing with the relevant safeguarding partners. A slight increase has been seen in the volumes of these non-crime incidents in Ynys Mon in 2024/25, compared to the previous year. Across North Wales, there has been a decrease seen in volumes.

### **Hate Crime**

The 2024/25 volumes are on a par with the volumes recorded last year. Across North Wales as a whole, a slight increase has been seen in recorded Hate Crimes.

### **Anti-Social Behaviour (ASB)**

ASB in Ynys Mon has seen a year-to-date decrease of -9.3% in 2024/25, in comparison to the same period in 2023/24. This equates to over 60 fewer incidents being reported. Repeat victims of ASB, repeat locations where ASB is occurring, and high-risk vulnerable victims are referred for review to monthly multi-agency tasking groups.

### **WORK COMPLETED SO FAR DURING 2024:**

- 1) The annual plan was developed in accordance with the regional Safer North Wales Board's priorities. The 2024-25 plan (attached) sets out the activity the Partnership would achieve during this financial year.
- 2) Crime figures are shared on a quarterly basis through a performance report prepared by the Police Analyst, so that any trends and additional activity needed could be discussed.
- 3) We have a statutory duty under the Domestic Violence, Crime and Victims Act 2004 to establish Domestic Homicide Reviews (DHRs/definition above). Sadly, the Partnership has had 4 ongoing DHRs this year. This work inevitably has significant and continuing resourcing implications, including Home Office sign off which can be a very lengthy and unwieldy process. Since October 2024, in Wales DHRs are included within the new Single Unified Safeguarding Review (SUSR) process.
- 4) A summary of the work completed this year:
  - a) Ongoing delivery of the annual Community Safety plan and quarterly reporting to the Regional Safer North Wales Partnership Board.
  - b) The North Wales Serious Violence Strategy was published in January 2024, in response to the new Serious Violence Duty. The Duty requires specified authorities to work together to prevent and reduce serious violence in the area. Following recent amendments to the Crime and Disorder Act, the CSP has an explicit role in evidence based strategic action on serious violence, and we were involved in the development of the regional strategy from the beginning.
  - c) As part of the Serious Violence Strategy, the Partnership was awarded £82k for preventative projects in our region. This funding resulted in eight different projects, including:
    - Training for professionals supporting boys and young men on facilitating constructive dialogue around masculinity and being safe and safe to be around.
    - 'Don't Steal My Future' sessions held in schools by RASA Wales. This is an educational campaign, raising awareness of the widespread prevalence of sexual violence in society, and most importantly, how we can begin to change attitudes and behaviors.
    - Training for frontline staff members across Children and Family Services on the nature of child to parent/carer abuse.
    - Opening discussions in Schools around County Lines and exploitation through listening to the lived experience of a survivor and a subsequent competition to explore these topics.
  - d) Working closely with Local Policing Teams, we identified areas that could benefit from the Westminster Government's Shared Prosperity Fund. One goal of the UKSPF is to build resilient, safe and healthy neighbourhoods, which includes targeted improvements to the built environment and innovative approaches to crime prevention. Our project under this funding is the upgrading and installation of new CCTV in Holyhead and Llangefni, with the aim of improving perception of safety and reducing neighbourhood crime. £250k has been awarded to Anglesey under this project.



- e) We continued to coordinate the ongoing Domestic Homicide Reviews in the County. This has involved the attending of Panel Meetings throughout the year, researching the background of the cases, and providing an input into discussions around any missed opportunities, lessons learnt and recommendations. During this year, we have focused on sharing the learning from the completed DHRs. Presentations have been made to Social Workers, Safeguarding Boards and Local Members.
- f) As mentioned above, DHRs will now sit under the new SUSR process in Wales, since it came into force on the 1<sup>st</sup> October 2024. This has involved significant preparation work in collaboration with the Regional Safeguarding Board in order to ensure we have made arrangements for the new expectations placed on us as CSP in undertaking DHRs.
- g) We continued our membership with the regional group to implement the Alcohol Harm Reduction Strategy for North Wales 2020-24. The Strategy seeks to reduce the harms associated with alcohol to the individual and wider society and highlights the need for a whole system approach of collaborative partnership working. Membership of this group includes the Health Board, Area Planning Board, councils across the region and local support service providers. This year, the Strategy was refreshed for the years to come.

#### **WORK ONGOING:**

- 1) Continue to implement local projects identified within the plan for Q3 and report to the Regional Safer North Wales Partnership Board.
- 2) Continue implementation of the eight preventative projects under the Serious Violence Duty Funding.
- 3) Continue to support the implementation of the Regional Alcohol Harm Reduction Strategy.
- 4) Once completed, sign off the content of the DHR reports and submit to Home Office for Quality Assurance process before publication.
- 5) Continue roll out of the Shared Prosperity Fund CCTV project in Holyhead and Llangefni. Project to be completed by the end of February. Impact of the project will be evaluated by the external company QUOD.

#### **6 – Equality Impact Assessment [including impacts on the Welsh Language]**

##### **6.1 Potential impacts on protected groups under the Equality Act 2010**

The annual report does not contain reference to any developments, which are deemed to have an unfavorable impact on any of the protected groups

##### **6.2 Potential impacts on those experiencing socio-economic disadvantage in their lives (strategic decisions)**

The annual report does not contain reference to any developments, which are deemed to have an unfavorable impact on anyone experiencing socio-economic disadvantage in their lives

##### **6.3 Potential impacts on opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language**

The annual report does not contain reference to any developments, which are deemed to have an unfavorable impact on opportunities for people to use the Welsh language and treating the Welsh language no less favorably than the English language

<b>7 – Financial Implications</b>
The report does not identify any specific financial implications for the Local Authority

<b>8 – Appendices:</b>
1. 2024-25 Plan

<b>9 - Background papers (please contact the author of the Report for any further information):</b>
Work programme of the Regional Safer North Wales Partnership Board



## Gwynedd and Anglesey Community Safety Partnership Annual Plan 2024-25

### Background

The Community Safety Partnership is a group of organisations that collaborate to consider how best to address crime and disorder. The requirement to have such a partnership in place on a local level is part of the law, under the Crime and Disorder Act 1998. Several organisations have a part to play within the partnership, including the local authority, the police, the probation service, the fire and rescue service and the health board.

We have responsibilities under the 1998 Act for a number of areas, including – reducing crime and disorder, reducing re-offending, substance misuse and anti-social behaviour. In addition, we have a duty to commission Domestic Homicide reviews under certain circumstances.

Our plan will deliver against the priorities within the Safer North Wales Partnership Board Strategy, namely:

1. Prevent crime and anti-social behaviour
2. Tackle violent crime
3. Tackle serious organised crime
4. Safeguard and build resilient communities and maintain public safety

#	Action	Output	Outcome	Responsibility	Timescale	Regional Priority
1	Meet our responsibilities under the new Serious Violence Duty – serious violence is now an explicit priority for CSPs. A regional strategy has been developed to be embedded in both Counties. We will coordinate local spend of SVD Funding on several preventative interventions in Anglesey and Gwynedd.	Based on 4 priorities, respond to Regional Strategy published in January 2024  Business case to be submitted end of May 2024  June 2024 – Business case approved  Projects completed by March 2025	Responsibilities under the Duty are met locally.  Actions resulting from the strategy are delivered and reviewed.  Local interventions delivered focused on prevention through SVD funding.  SVD implemented across the region, serious violence prevented and reduced across the region	CSP / relevant LA departments / SVD Regional Steering Group	Throughout 2024/25.	<b>Priority 2.4 in the Safer North Wales Plan</b>



2	<p>We will ensure that responsibilities placed upon the CSP in relation to undertaking Domestic Homicide Reviews (DHRs) will be appropriately completed. Essentially, this means ensuring that appropriate review panels, chairs and authors are commissioned, and that final review reports are submitted and accepted by the Home Office before publication.</p>	<p>Commission review panels, chairs, and authors for the DHRs</p> <p>Undertake the DHR and submit to the Home Office.</p>	<p>The responsibilities placed upon the CSP in relation to undertaking DHR reviews are appropriately completed.</p> <p>Action plans in place to respond to recommendations - lessons learned to improve services in the future and safeguard victims.</p>	CSP	Ongoing	<b>Priority 2.3 in the Safer North Wales Plan</b>
3	<p>Respond and share DHR Learning:</p> <ul style="list-style-type: none"> <li>- The need for improved professional and agency understanding of, and response to, domestic abuse and its impact on mental health and suicidality.</li> <li>- Ensure identified learning is implemented in Local training frameworks.</li> <li>- Engage with Women’s Aid ‘Ask Me’ Project to support communities to give a better response to survivors.</li> <li>- Raising awareness of older people as victims</li> </ul>	<p>Develop work plan with the Regional Coordinator for Suicide and Self Harm Prevention and Regional VAWDASV Lead</p> <p>Relevant actions/messages to take place nationally</p> <p>Liaise with regional training co-ordinator</p> <p>Attend training and promote project locally</p>	Practice is improved and victims are better safeguarded	CSP / regional leads	Throughout 24-25	<b>Priority 2.3 in the Safer North Wales Plan</b>
4	<p>Increase awareness of reporting domestic abuse and access to services for victims</p>	<p>Promote Live Fear Free Helpline, Clare’s Law and Gorwel</p> <p>Raising awareness with staff of themes arising from DHR learning – Older people as victims, tech-facilitated abuse, filial abuse</p>	The profile of domestic abuse, the situation locally, and the help available, is raised	CSP	Throughout 2024/25.	<b>Priority 2.3 in the Safer North Wales Plan</b>



		Mark the annual White Ribbon campaign in November				
5	Monitor the progress of Ask and Act training - National Training Framework as required by the Domestic Abuse and Sexual Violence (Wales) Act 2015	Understand current picture of progress  Collaborate with the Regional Training Development Officer and relevant training departments to monitor and improve progress	Improved awareness in Local Authorities of domestic violence to enable effective referral to support services	Training departments in both counties  Regional training officer	Throughout 2024/25.	<b>Priority 2.3 in the Safer North Wales Plan</b>
6	Deliver on statutory Prevent Duty  Update arrangements as necessary in conjunction with the Home Office Regional Adviser	Update Prevent Plan to reflect current circumstances  Respond to annual Assurance Process – complete self assessment  Develop and implement a training plan.  Continue providing an input to the Regional Prevent Delivery Group	Contribute to the regional CONTEST Board Action Plan  Contribute to the Home Office's Prevent outcomes of reducing radicalisation	CSP / Local Authority relevant departments	Throughout 2024/25.	<b>The Home Office's Prevent Scheme</b>  <b>Regional CONTEST Board</b>
7	Complete the work under the SPF funding to extend CCTV provision in both Counties.	Additional CCTV installed  Project completed by December 31, 2024	Improved perception of safety  Reduction in neighbourhood crime	CSP / LA Highways / Anglesey Town Councils	Until Dec 31 2024	<b>Priority 1.1 in the Safer North Wales Strategy</b>



8	Targeting problem ASB areas through our powers within the ASB, Crime and Policing Act 2014 – consideration of the introduction of Public Space Protection Orders in 3 towns.	Hotspot areas identified  Early consultation and research  Public consultation  Analysis of responses, reported to the Cabinet for final decision	Preventing ASB being committed in public spaces	CSP / Police	Q1 / Q2 2024-25	<b>Priority 1.1 and 4 Safer North Wales Plan</b>
9	In partnership with other LAs across the region, submit a bid to the Preventing Harm Forum to further roll out the Best Bar None Scheme.	Funding application prepared to include awareness sessions for each LA and promotional materials, training for assessors and accreditation plaques.	Customers are able to identify well-run establishments, positive working relationships are fostered and efforts to reduce crime and disorder and supported.  Linked with SVD and reducing violence in the night time economy. Also linked to the Protect Duty and ensuring staff are trained in evacuation procedures.	CSP + relevant officers from the region	Throughout 2024-25	<b>Priority 2.1 in the Safer North Wales Strategy</b>
10	North Wales Fire and Rescue Service (NWFRS) will continue to present the Phoenix youth referral programme.	Continue to present the intervention programme in the region	A reduction in fires/ASB A reduction in the number of repeat offenders	NWFRS	Throughout 2024/25.	<b>Priority 1 in the Safer North Wales Plan</b>

<b>ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template</b>	
<b>Committee:</b>	<b>Partnership &amp; Regeneration Scrutiny Committee</b>
<b>Date:</b>	<b>20.11.2024</b>
<b>Subject:</b>	<b>UK Government Funding – Holyhead: A culture and heritage driven transformation</b>
<b>Purpose of Report:</b>	<b>To provide an update on the delivery of the UK Government funded Programme for Holyhead</b>
<b>Scrutiny Chair:</b>	<b>Councillor Dylan Rees</b>
<b>Portfolio Holder(s):</b>	<b>Councillor Gary Pritchard – Leader and Economic Development Portfolio Holder</b>
<b>Head of Service:</b>	<b>Christian Branch - Head of Regulation and Economic Development</b>
<b>Report Author:</b>	<b>Efan Milner</b>
<b>Tel:</b>	<b>2138</b>
<b>Email:</b>	<b>efanmilner@ynysmon.llyw.cymru</b>
<b>Local Members:</b>	<b>Relevant to all Elected Members</b>

<b>1 - Recommendation/s</b>
<p>The Committee is requested to:</p> <p><b>R1. Notes progress in the delivery of the UK Government funded Programme for Holyhead</b></p> <p><b>R2. Notes the implementation of the UK Government funded Programme for Holyhead in line with UK Government guidance</b></p> <p><b>R3. Recognises the on-going role of the Council in supporting the Programme’s Delivery Partners</b></p> <p>As agreed, the focus of this update to the Scrutiny Committee will be the UK Government Funded programme being delivered by the Diocese of Bangor.</p>

<b>2 – Link to Council Plan / Other Corporate Priorities</b>
<p>The UK Government Funded Programme has been developed against the context of our corporate priorities with other key local, regional and national policies and strategies informing the Plan (i.e. Regional Economic Framework for North Wales, the Welsh Government Programme for Government and the Levelling Up White Paper).</p> <p>Local strategies:</p> <ul style="list-style-type: none"> <li>• Council Plan 2023 -2028 (Isle of Anglesey County Council, 2023)</li> <li>• Isle of Anglesey &amp; Gwynedd Well-being Plan (Gwynedd &amp; Anglesey Public Service Board, 2018)</li> <li>• Isle of Anglesey County Council Strategic Equality Plan 2020 –2024 (Isle of Anglesey County Council, 2020)</li> </ul>

- Anglesey and Gwynedd Joint Local Development Plan 2011 –2026 (Isle of Anglesey County Council, 2017)
- Isle of Anglesey County Council toward Net Zero Plan 2022-2025 (Isle of Anglesey County Council, 2022)

### 3 – Guiding Principles for Scrutiny Members

**To assist Members when scrutinising the topic:-**

**3.1** Impact the matter has on individuals and communities **[focus on customer/citizen]**

**3.2** A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality **[focus on value]**

**3.3** A look at any risks **[focus on risk]**

**3.4** Scrutiny taking a performance monitoring or quality assurance role **[focus on performance & quality]**

**3.5** Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

**[focus on wellbeing]**

**3.6** The potential impacts the decision would have on:

- protected groups under the Equality Act 2010
- those experiencing socio-economic disadvantage in their lives (when making strategic decisions)
- opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

**[focus on equality and the Welsh language]**

### 4 - Key Scrutiny Questions

1. The first part of the report discusses the Levelling Up programme in its entirety. What local delivery risks continue to be associated with this UK Government funded programme?
2. To what degree does the recent change in UK Government impact on the current Programme and prospects for future funding/ Programmes in other local communities?
3. Can the impact of the Levelling Up programme to date on the Isle of Anglesey, economy and local communities be quantified?
4. What specific opportunities and risks are associated with the St Cybi and Eglwys y Bedd project?
5. What additional measures can be implemented to promote private sector engagement to ensure companies fully realise the tendering opportunities and possess the necessary capacity and expertise to deliver the program within the budget and timeline?
6. What measures are currently in place to promote and increase awareness of the effective local partnership work behind the programme?



## 5 – Background / Context

### 1. Background

Holyhead: A culture and heritage driven transformation" is a capital only Programme designed to invest in core, social-economic infrastructure that improves everyday life. The funding in Holyhead has a focus on 2 key areas:

- a. Support town centre and high street regeneration,
- b. Cultural and heritage assets.

The Programme includes a package of projects for Holyhead to increase employment; improve the town centre offer and visitor experience; increase footfall and spending; provide modern floor space to meet business needs, and increase access to the arts, culture and leisure.

The Programme's Delivery Partners are:

- MônCF
- The Ucheldre Centre
- Diocese of Bangor
- Holyhead Town Council
- Economic Development (Heritage Regeneration)- Regulation & Economic Development Service

#### 1.1 Governance

Programme Board meetings are scheduled every 6 weeks and provide an opportunity for the delivery team to update Senior Officers, Leader of the Council and the Member for Parliament. The Board retain oversight of all key decisions and updates to the Procurement Dashboard, Programme Dashboard and the Risk Register.

The Programme Delivery Team work closely with each of the Delivery Partners to progress their projects and to monitor key issues and risks. Meetings are held every four weeks with the Partners.

The Delivery Team meet key stakeholders once every eight weeks to keep them updated on progress, however regular and consistent updates are provided when required. This includes all elected members, Holyhead Business Forum and the Federation of Small Businesses.

The Delivery Team also meet with UK Government representatives once a month to update them on progress, highlight areas of concern and review the risks. The Delivery Team continue to complete the quarterly monitoring and reporting forms required by UK Government.

#### 1.2 Branding

The new UK Government have chosen to remove the term 'Levelling Up'. All funding is now promoted as 'Funded by UK Government'. All future promotion and branding must

not reference 'Levelling Up'. This does not impact on any previous engagement undertaken.

## **2. Procurement**

Programme officers have taken part in the evaluation of all the tenders submitted to date and provided additional guidance where required. A number of projects have had to be re-tendered as the tendered costs were much higher than the available budget. In all instances tenders have adhered to the Council's (and UK Gov) procurement rules.

Increased tender costs are part of the wider challenges being faced by Delivery partners. Other challenges include a lack of interest in the projects from contractors with only one tender received in some instances. Increased material costs and availability is also a challenge.

All tenders have been shared on Sell2Wales, as required under Council procurement rules, and promoted locally. An average of two submissions have been received for each tender which is disappointing as we expected more interest and such a low number makes it difficult to compare value for money.

The Delivery partners and the Programme delivery team also release information related to tendering opportunities on Social Media channels when applicable.

The main contracts thus far have been awarded to

- a. Grosvenor x 2
- b. Anglesey Builders x1
- c. OBR Construction x 4

However, it should be noted that in terms of the wider supply chain, a number of local businesses are employed directly on projects within the Programme or contributing to the projects through the supply chain.

## **3. Local Engagement**

A community event was held on the 24<sup>th</sup> September 2024 in the Market Hall with an open invitation to everyone in the community. Delivery partners were present and displayed their proposals and were available to answer questions. Approximately 60 people attended the event between 15:00 and 18:00 including County and Town Councillors. There were still some misconceptions about the proposals. Concerns were raised again about the closure of the Church yards and the proposals for the HSBC and former Careers Wales Building. The majority of the concerns were resolved during the open day.

MônCF opened the HSBC and Central Building to show members of the public around the buildings and the extent of works required.

There will be further community events to stimulate interest in the programme and ensure that residents and businesses benefit as well as a continuing, concentrated and coordinated marketing exercise via social media channels.

The Delivery Team has appointed Ateb Cyntaf Cyf to help promote the Programme and raise awareness of key milestones. A promotional video of the project locations before works commence has been prepared and will be shared with Partners. Site notices are also being placed at locations where work is currently underway.

Facebook and X (formerly Twitter) are used regularly to raise awareness of the UK Government funded Programme

#### **4. Risks associated with UK Government funded Programme**

As part of the submission the Council has prepared a Programme Risk Register which is monitored and updated prior to Board Meetings or in response to lessons learnt from other projects in the wider Programme. The Risk Register has been developed to recognise that the initial scope of some projects may not be delivered. As noted in the Programme Priorities, tender returns have highlighted that the funding available is not sufficient and that certain elements may not be achieved. These will have to be communicated to UK Government.

The Key risks that have been identified in the delivery of the Programme on Anglesey include:

- a. Insufficient funds within the funding profile to complete all the projects completely.
- b. Delivering the programme within the timeframe set out by UK Government
- c. Need to review current scope of the Programme
- d. Reduction in the amount of agreed Outcomes and Outputs that can be achieved if insufficient funds available.
- e. Reputational risk for the Council as the Accountable Body responsible for managing the UK Government funded projects on Anglesey should any of the projects not be delivered. External interest in this is extremely prominent.
- f. Being dependent on external delivery partners who don't necessarily have experience in the delivery of such schemes and the risk of those underdelivering on approved projects.
- g. The need to adapt to changes in circumstances of beneficiaries during the programme.
- h. The Council not taking full advantage of the opportunity presented by the funding.

#### **5. Other Funding Sources**

Whilst the UK Government Funding secured is only for Holyhead it is important to note that some other funding sources remain for the other areas on Anglesey such as the Welsh

Government funded Transforming Towns and that the Council is currently implementing the Shared Prosperity Fund and also Arfor fund across Anglesey.

It should be noted that the Service's capacity to develop projects is now severely limited due to resource constraints and the need to deliver on our existing, competing priorities

#### **6. St Cybi's and Eglwys y Bedd – Diocese of Bangor.**

St Cybi's is a Grade 1 Listed Building in the centre of Holyhead and is recognised as the main cultural asset within the town. Eglwys y Bedd is a Grade 2 listed building adjacent to the St Cybi's. Both buildings sit within the Roman Fort which is a Scheduled Ancient Monument and a Grade 1 listed structure.

St Cybi's Church is one of the five churches identified by the Diocese of Bangor as part of the Stones Shout Out project which aims to preserve, renew and improve beautiful and historic churches. In renovating the space, the project is also focused on encouraging community uses and improving of environmental and social sustainability.

The Project's agreed outputs are:

- a. Reorganisation of the church for better use of space to display heritage assets
- b. Increase the number of annual events and visits.
- c. Additional floorspace and/or floorspace brought into use
- d. Creation of new posts (2.5 FTE's)
- e. Provision of a social enterprise café/foodbank

<b>Progress</b>	<b>Next steps</b>	<b>Value</b>
<p>Grosvenor Construction appointed as main contractor with Ramboll providing additional engineering support where required</p> <p>All statutory consents have been obtained to commence renovation.</p> <p>Archaeological surveys are now complete. Watching brief on the remaining works to be carried out by Heneb</p> <p>Two open days held by the Heneb to raise awareness of the work which were very well attended.</p> <p>Eglwys y Bedd has been cleared and the footings for the extension</p>	<p>Procure materials for the extension of Eglwys y Bedd</p> <p>Carry out remedial works in St Cybi's</p> <p>Prepare St Cybi's floor for new underground heating</p> <p>Prepare to lay floor tiles</p> <p>Carry out structural tests on roof of St Cybi's</p> <p>Morris window to be repaired and replaced.</p>	<p>£4,300,000.00</p>

<p>are in place. Some works remain which include the need to confirm location of the soakaway and the attenuation tank.</p> <p>Scope of the works on Eglwys y Bedd have been reduced to take account of the Roman Wall</p> <p>Tiled floor in St Cybi's has been lifted and stored. Work to safeguard internal family tombs has been completed.</p> <p>First structural floor inside St Cybi's has been laid.</p>	<p>Diocese preparing EOI process to appoint tenant to run the cafe</p>		
--	--	--	--

**Annex A – Images of St Cybi's and Eglwys y Bedd**

**7. Wider Programme Update**

The refurbishment of the Kiosks at Newry Beach has now been completed and businesses are now operating. A formal launch was held on the 23<sup>rd</sup> September 2025. The businesses are:

- Island Bakes
- Mon Ice's
- Cuffed in Coffee
- Cwt Creu

This was a major milestone for the Programme with the first visual capital scheme completed successfully and we wish the businesses all the best in their new ventures.

As noted in the Scrutiny Committee report in March 2024 the original completion date was March 2025. We have reached agreement with the UK Government to extend the deadline to September 2025 noting the need for evaluation at the end.

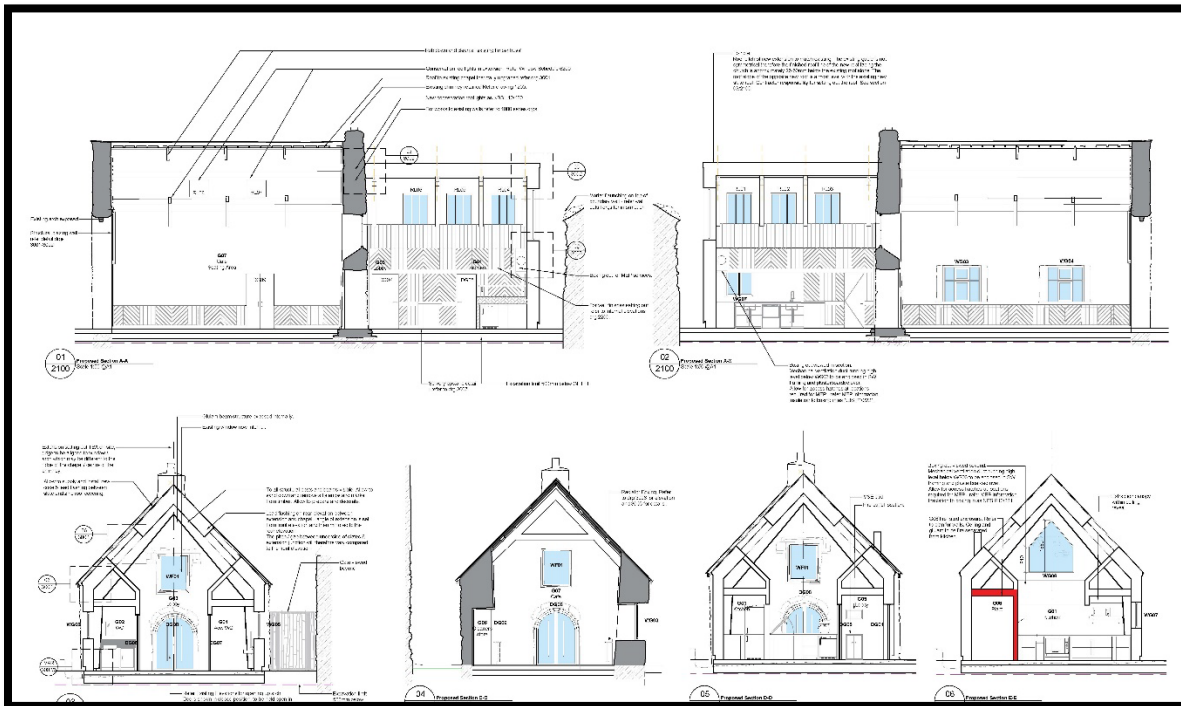
**Annex B** provides an overview of progress on the Programme's other projects which include;

- a. Ucheldre Centre
- b. Empire (Holyhead Town Council)
- c. 9 Stanley Street (Môn CF)
- d. HSBC refurbishment (Môn CF)
- e. Central Building refurbishment (Môn CF)
- f. Repair of railings on the Market Buildings (Economic Development)

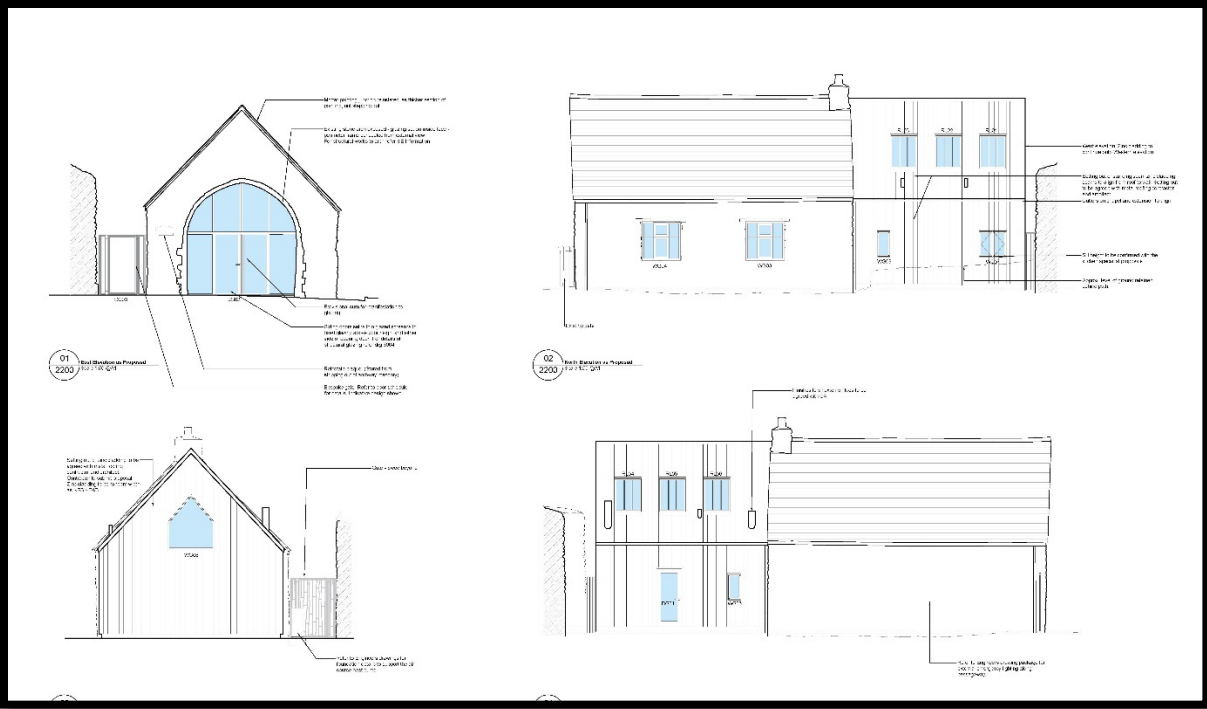
<b>6.1 Potential impacts on protected groups under the Equality Act 2010</b>
None – applications by and for protected groups under the Equality Act 2010 will be dealt with exactly the same and funding could be targeted towards those groups
<b>6.2 Potential impacts on those experiencing socio-economic disadvantage in their lives (strategic decisions)</b>
Positive – this funding has the potential to be targeted towards those at a socio-economic disadvantage
<b>6.3 Potential impacts on opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language</b>
Positive – by creating employment opportunities in the area it is hoped that more Welsh speakers will be able to benefit and stay in the locality.
<b>7 – Financial Implications</b>
Neutral – there are no financial implications on the County Council as the cost of the bid development and staffing implications have been paid for and will be met through external sources.
<b>8 – Appendices:</b>
<b>Annex A – Images of St Cybi’s and Eglwys y Bedd</b> <b>Annex B – Wider Programme Update and Outputs</b>
<b>9 - Background papers (please contact the author of the Report for any further information):</b>
For further information, please visit the Holyhead Levelling Up Fund page included within the Council Website.

# ANNEX A – Lluniau St Cybi's and Eglwys y Bedd Images

## BWRIAD – PROPOSED



Estyniad i Eglwys y Bedd Extension



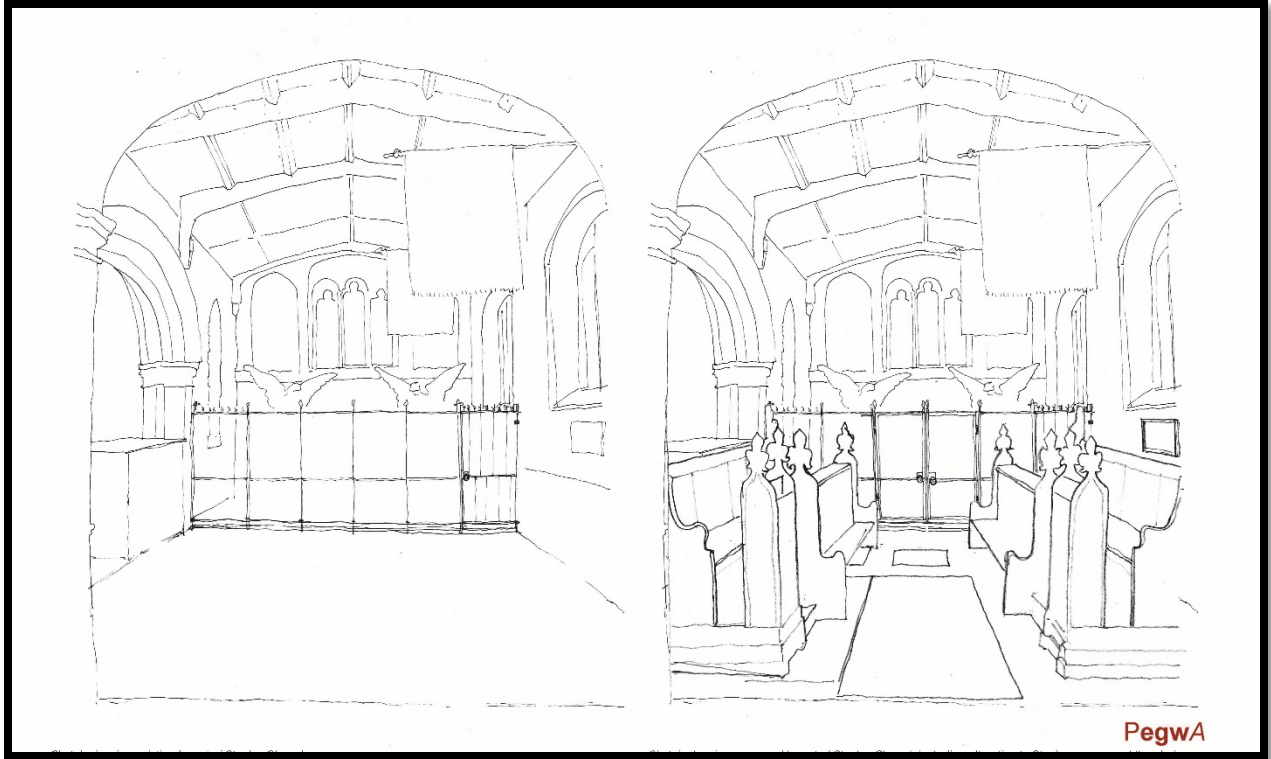
**Gweddoluniau Ochr a Blaen of Eglwys y Bedd Side and Front Elevations**



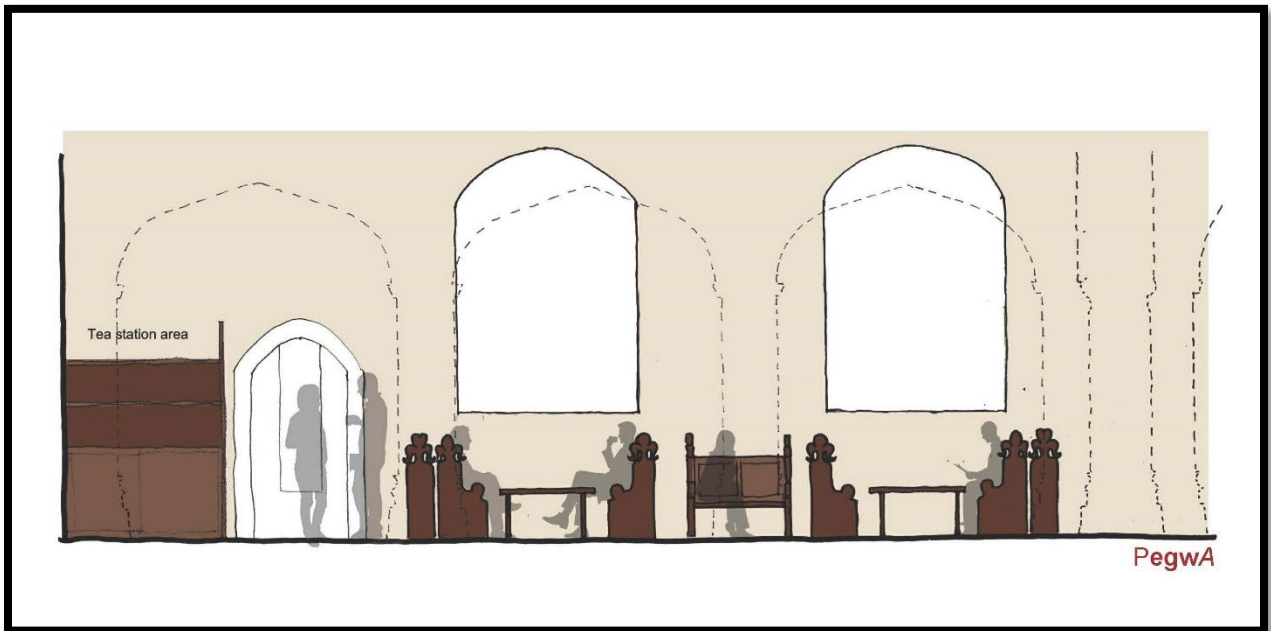
*Perspective sketch showing new tiles within the context of the church, including new raised crossing*

**Llawr teils wedi'i ail-osod St Cybi's Re-installed tile floor**





**Newidiadau i Capel Stanley Chapel Alterations**

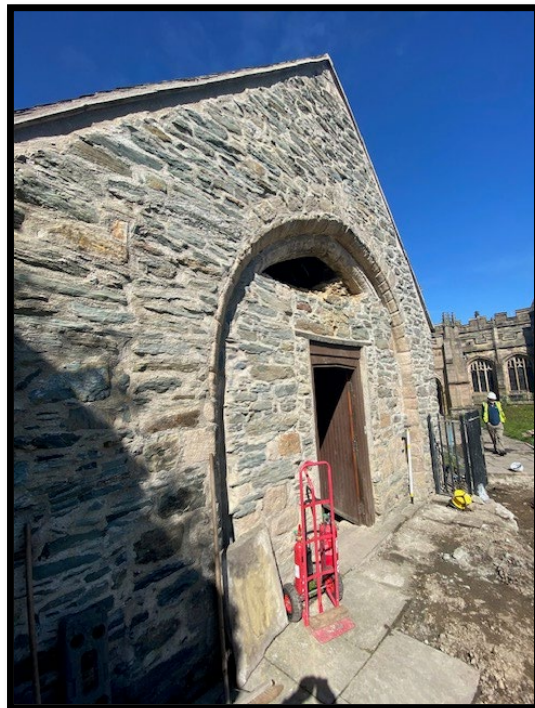


**Ardal Cymuedol St Cybi's new Communal Area**

## GWAITH PRESENNOL – CURRENT WORKS



Paratoi sylfeini Eglwys y Bedd Preparation of footings



Prif Fynedfa Eglwys y Bedd Main Entrance



**Gwelliannau St Cybi Improvements**



**Ffenast Morris Window**

## Annex A - LUF Programme Update and Outputs

Project Lead	Description	Update	Outcomes and Outputs
Holyhead Town Council	A substantial extension by Holyhead Town Council to the Empire Play Centre, the town's main indoor attraction, to cater for increasingly higher demand and the renovation of the Newry Beach Frontages improving facilities for locals and visitors alike.	<p>Works on the Kiosks has been completed and the official opening was held on the 23<sup>rd</sup> September. The four businesses are now operating from the kiosks.</p> <p>The tender for the work on the Empire had to be reviewed and republished following higher than expected costs proposed in the first tenders. Following an evaluation of the costs a new tender was released at the end of January with a closing date of the 19th February. The Town Council and LUF Delivery team will review any new submissions.</p>	<p>Newry Kiosks –</p> <ul style="list-style-type: none"> <li>• 4.5 FTE posts created</li> <li>• Capture tourist spend locally</li> <li>• 60 Sqm of underused / dilapidated heritage space brought back into use</li> </ul> <p>Empire</p> <ul style="list-style-type: none"> <li>• 1.5 FTE created</li> <li>• 16,000 additional visits to the play centre.</li> <li>• Leisure space created/improved</li> </ul> <p>General</p> <ul style="list-style-type: none"> <li>• Additional floorspace and/or floorspace brought into use to support employment</li> </ul>
Mon CF	Môn CF will embark on a property restoration programme, targeting some of the largest and most prominent vacant properties and creating sustainable vibrant new community uses, ensuring that these buildings are saved for future generations.	<p>Work is nearing completion on 9 Stanley Street with the shop tenants expected to be in after Christmas.</p> <p>The HSBC Tender was released three times on Sell2Wales. An acceptable tender was received on the third occasion and OBR have been appointed and work has commenced on site.</p> <p>The Tender for the Central Building was advertised twice. An acceptable tender</p>	<ul style="list-style-type: none"> <li>• Vacant space brought back into use: 4 dilapidated buildings improved</li> <li>• Commercial space accommodating high street uses: 7 overnight accommodation flats created and additional home</li> <li>• Direct land value uplift: £0.4m</li> <li>• Wider land value uplift: £2.9m</li> <li>• Additional floorspace and/or</li> </ul>

		was received on the second occasion and OBR was appointed on the second occasion. Work has commenced on site.	floorspace brought into use to support employment: 30 FTE's
IACC	<p>The Council has extended the Townscape Transformation programme in Holyhead to include the refurbishment of dilapidated town centre heritage properties and improvements to shopfronts on Stanley Street.</p> <p>This will help reverse the decline of the town centre and provide new residential properties in the town centre. It will also transform the public realm around St Cybi's by improving access which will draw people into the town centre.</p>	<p>Design teams have now been appointed for all the projects and it is hoped that tenders for the works will be in place by April.</p> <p>Owner agreements are nearing completion and will be issued soon.</p> <p>First stage of the iron railings repairs underway.</p> <p>Further investigations required for shopfront improvements to properties under the Conservative Club</p> <p>Tender for Booze Buster has been received and a preferred contractor has been chosen. Tender report to be prepared prior to appointment</p> <p>Tender for Caernarfon Castle and Summer Hill properties was published but needs to be re-tendered as the submission was deemed invalid.</p> <p>Tender returns for Boston Street</p>	<p>Vacant space brought back into use: 6 buildings refurbished and 6 shop frontages renovated</p> <p>Commercial space accommodating high street uses: 14 new residential units and 4 existing units refurbished.</p> <p>Direct land value uplift: £0.8m</p> <p>Wider land value uplift: £1.7m</p> <p>Additional floorspace and/or floorspace brought into use to support employment 17 FTE's</p>

		<p>properties expected end of October.</p> <p>Tenders for the shopfronts to be issued end of October</p>	
Ucheldre	<p>Extension to the existing arts and culture centre. A new dance and art studio will be created. Additional theatre facilities will also be created.</p> <p>The gallery, reception and café will be altered to improve public access to the building.</p>	<p>Monitoring of ongoing costs to ensure delivery within budget.</p> <p>Need to monitor delivery timetable to recognise any possible delays to the deadline</p> <p>Timbers for the dance and art studios have been installed.</p> <p>Changing rooms facilities are nearing completion.</p> <p>Entrances have been created from the extension into the main building</p> <p>New gallery has nearly been completed along with the new toilets and changing space.</p> <p>Internal works inside the church to be completed towards the end of the project.</p> <p>Centre continues to offer limited events.</p>	<p>Cultural / arts space created - 576.5 additional sqm.</p> <p>Increased visitor numbers to culture / art events: 50% increase in visitors from 35,000 to 52,500.</p> <p>Additional floorspace and/or floorspace brought into use.</p> <p>New jobs created - 11 FTE's</p> <p>Additional volunteering opportunities created</p> <p>Promoting carbon reduction.</p>

<b>ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template</b>	
<b>Committee:</b>	<b>Corporate Scrutiny Committee</b>
<b>Date:</b>	<b>20/11/2024</b>
<b>Subject:</b>	<b>Adult Services Strategic Modernisation Plan 2024-2029</b>
<b>Purpose of Report:</b>	<b>Scrutinise the Adult Service Modernisation Strategic Plan 2024-2029</b>
<b>Scrutiny Chair:</b>	<b>Councillor Dylan Rees</b>
<b>Portfolio Holder(s):</b>	<b>Councillor Alun Roberts</b>
<b>Head of Service:</b>	<b>Arwel Wyn Owen</b>
<b>Report Author:</b> <b>Tel:</b> <b>Email:</b>	<b>Arwel Wyn Owen</b> <b>01248 752744</b> <b>ArwelOwen3@ynysmon.llyw.cymru</b>
<b>Local Members:</b>	<b>Applies to all elected members</b>

25

<b>1 - Recommendation/s</b>
<p><b>The Committee is requested to:</b></p> <p><b>R1.</b> Recommend to the Executive Committee that the 'Adult Service Strategic Modernisation Plan 2024-2029' be adopted.</p>

<b>2 – Link to Council Plan / Other Corporate Priorities</b>
<p>The Council’s Plan 2023-2028 confirms a commitment to social care and well-being, and it is timely to identify how we can modernise to continue to deliver effectively and efficiently.</p> <p>The Strategic Plan is intended to confirm a firm and clear direction and outline concrete steps for meeting the challenges and to transform and modernise elements of the service so that it is fit for the future.</p>

### 3 – Guiding Principles for Scrutiny Members

**To assist Members when scrutinising the topic:-**

**3.1** Impact the matter has on individuals and communities **[focus on customer/citizen]**

**3.2** A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality **[focus on value]**

**3.3** A look at any risks **[focus on risk]**

**3.4** Scrutiny taking a performance monitoring or quality assurance role **[focus on performance & quality]**

**3.5** Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

**[focus on wellbeing]**

**3.6** The potential impacts the decision would have on:

- protected groups under the Equality Act 2010
- those experiencing socio-economic disadvantage in their lives (when making strategic decisions)
- opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

**[focus on equality and the Welsh language]**

### 4 - Key Scrutiny Questions

1.) The strategic plan is ambitious one. To what extent can the Service achieve all the objectives outlined? What risks and what financial obstacles does the Service face?

2.) The plan mentions raising awareness of age-friendly initiatives through partnerships with social enterprises and local businesses. What arrangements are in place to enable this partnership work to succeed for the benefit of the Island's communities?

3.) The Strategic Plan discusses the need to find suitable facilities for the purpose of relocating the respite service for individuals with learning disabilities. What key challenges does the Council face when trying to realise this objective? What strategies will the Service use to address and overcome these challenges?



- 4.) How will the Service ensure effective communication and engagement across all Anglesey communities in order to ensure that people's voices are heard and represented?
- 5.) In considering the financial pressures faced due to demographic pressures and an increase in demand, what assurances can the Service provide to ensure sufficient capital funding is available to meet the demand? How will the Service attract grants and external financial support?

## 5 – Background / Context

### **Background**

The Council has and continues to face significant pressure. Despite this through the dedication of staff the Council manages to support individuals with an emphasis on maximising independence and well-being.

Over the pandemic it has been necessary to review care arrangements and the means of service delivery, and it is important to continue to develop and evolve. As pressures and demands increase and the population of Anglesey ages we must consider how we can act for the future. While financial resources are limited and staff availability is challenging, the expectations of the public, the Welsh Government and the health regime are expanding. Because of this the transformation and modernisation of the approach to service design and delivery is inevitable.

### **Context**

The Council's Plan 2023-2028 confirms a commitment to social care and well-being, and it is timely to identify how we can modernise to continue to deliver effectively and efficiently.

The strategic plan is intended to confirm a firm and clear direction and outline concrete steps to meet the challenges and to transform and modernise elements of the service so that it is fit for the future.

The purpose of the strategic plan is to show how we will modernise older people's, learning disability and mental health services to provide the right support at the right time, recognising that social service delivery requirements have changed. The Council commits to:

### **Key Priority Areas**

Provide the right support at the right time.

1. Work together to be an age friendly island - by coordinating activity and facilitating preventative service.
2. Transform day activities - continue with the positive movement to hold day

activities in community settings.

3. Supported housing services (learning disabilities) - create a programme to maximise and modernise 'Supported Housing' stock to ensure effectiveness.
4. Respite service (learning disability) - identify and develop a purpose-built new building.
5. Extra care housing - develop an extra care housing plan to increase opportunities for people to be able to live independently in their own communities longer.
6. Council residential homes - divert staff resources and funding to affordable and more cost-effective provisions that meet needs.
7. Develop a financially sustainable service.

## **6 – Equality Impact Assessment [including impacts on the Welsh Language]**

### **6.1 Potential impacts on protected groups under the Equality Act 2010**

The Impact Assessment has not identified any negative impacts.

The strategic plan sets strategic direction to improve support and services for Adults.

### **6.2 Potential impacts on those experiencing socio-economic disadvantage in their lives (strategic decisions)**

The Impact Assessment has not identified any negative impacts.

The strategic plan sets strategic direction to improve support and services for Adults.

### **6.3 Potential impacts on opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language**

The Impact Assessment has not identified any negative impacts.

The strategic plan sets strategic direction to improve support and services for Adults.

## **7 – Financial Implications**

None identified at this point.

**8 – Appendices:**

**Appendix 1** - Adult Service Modernisation Strategic Plan 2024-2029

**Appendix 2** - Equality Impact Assessment

**9 - Background papers (please contact the author of the Report for any further information):**

Council Plan 2023-28

# Ynys Môn

THE ISLE OF

# Anglesey

## Strategic Plan, Modernisation of Adult Services 2024-2029

Mae'r ddogfen hefyd ar gael yn Gymraeg /  
This document is also available in Welsh.



# Foreword



Councillor Alun  
Roberts

Portfolio Holder–  
Adult Services and  
Community Safety



Arwel Wyn Owen

Head of Adult  
Services

The Council has, and continues to face significant pressure, with demand increasing and resources decreasing. Despite this, through the dedication of our staff, the Council succeeds in supporting individuals whilst putting emphasis on maximising independence and wellbeing.

The Council Plan confirms the commitment to social care and wellbeing, and it's timely to recognise how we can modernise services to continue to fulfil our duties effectively and efficiently.

The aim of the Strategic Plan is to confirm the pathway towards developing elements of the service and to ensure they are appropriate and affordable for the future, whilst continuing to become an Age Friendly Island.

As pressure and demand continues to increase, and the Island's population gets older, consideration must be given as to how we will work in the future. Despite the limited financial resources and challenges facing staff availability, the expectations of the public, Welsh Government and the health regime continue to expand. Due to this, modernising the method of planning and providing services is inevitable.

The Council is dedicated to equality and designing plans to modernise the service alongside residents and key partners on Anglesey. This is integral to meet the strategic aims within the Council Plan for Social Care and Wellbeing, which is to give 'the right care at the right time'.

# The strategic plans' purpose?

Page 30



Our aim is to improve the wellbeing of people who need care, and their carers, complying with the Social Services and Wellbeing (Wales) Act 2014, that confirms the legal framework.

The aim of the strategic plan is to show how we will modernise services for older people along with learning disabilities and mental health services, recognising that the expectations in terms of providing social services has changed. The Council is committed to:

1. Putting emphasis on supporting people to continue to be as independent as possible within the community.
2. Listen to the people who receive services and ensure opportunities to voice their opinions.
3. Work with users and partners concentrating on 'what's important'.
4. Protect the standards of services and tailor responses according to expectations.
5. Simplify operational arrangements to respond in a timely and consistent manner.
6. Ensuring that the service is on a financially sustainable footing for the future, and able to respond to a change in the level of demand for service .

We are aware of the significant rise in the number of vulnerable people that need support as they get older, and adults that live with long term complex health conditions. According to the aims of the Council Plan, we will:

1. Revise and modernise the method of providing care and support across the older people, learning disabilities and mental health services.
2. Improve and expand the supported housing provisions for people with learning disabilities.
3. Offer more opportunities for people to receive care closer to their local community.

# Council Plan 2023-2028 Strategic Objectives

The Council Plan is the key document serving as a focal point for decision-making at all levels; providing a framework to plan and drive forward priorities; shape annual spending; monitor performance and progress.

At its core is our desire to work with Anglesey residents, communities and partners to ensure the best possible services, improve the quality of life for all and create opportunities for future generations.

Its six main objectives reflect the key areas the Council should be focusing its efforts on.

## The Council Plan's vision is to:

Page 31  
**Create an Anglesey that is healthy and prosperous where people can thrive.'**




**The Welsh Language**

Increase the opportunities to learn and use the language.



**Social Care and Wellbeing**

Providing the right support at the right time.



**Education**

Ensuring an effective provision for today and for future generations.



**Housing**

Ensuring that everyone has the right to call somewhere home.



**Economy**

Promoting opportunities to develop the Island's economy.



**Climate Change**

Responding to the crisis, tackling change and working towards becoming net zero organization by 2030.

# Council Plan 2023-2028 - Values

The Council Plan 2023-28 is underpinned by the organisation's core values, which are used to develop and guide the vision, strategic plans and services.



## Respect

We are respectful and considerate towards others regardless of our differences .



## Collaborate

We work as a team, with our communities and partners to deliver the best outcomes for the people of Anglesey.



## Honesty

We are committed to high standards of conduct and integrity.



## Champion the Council and the island

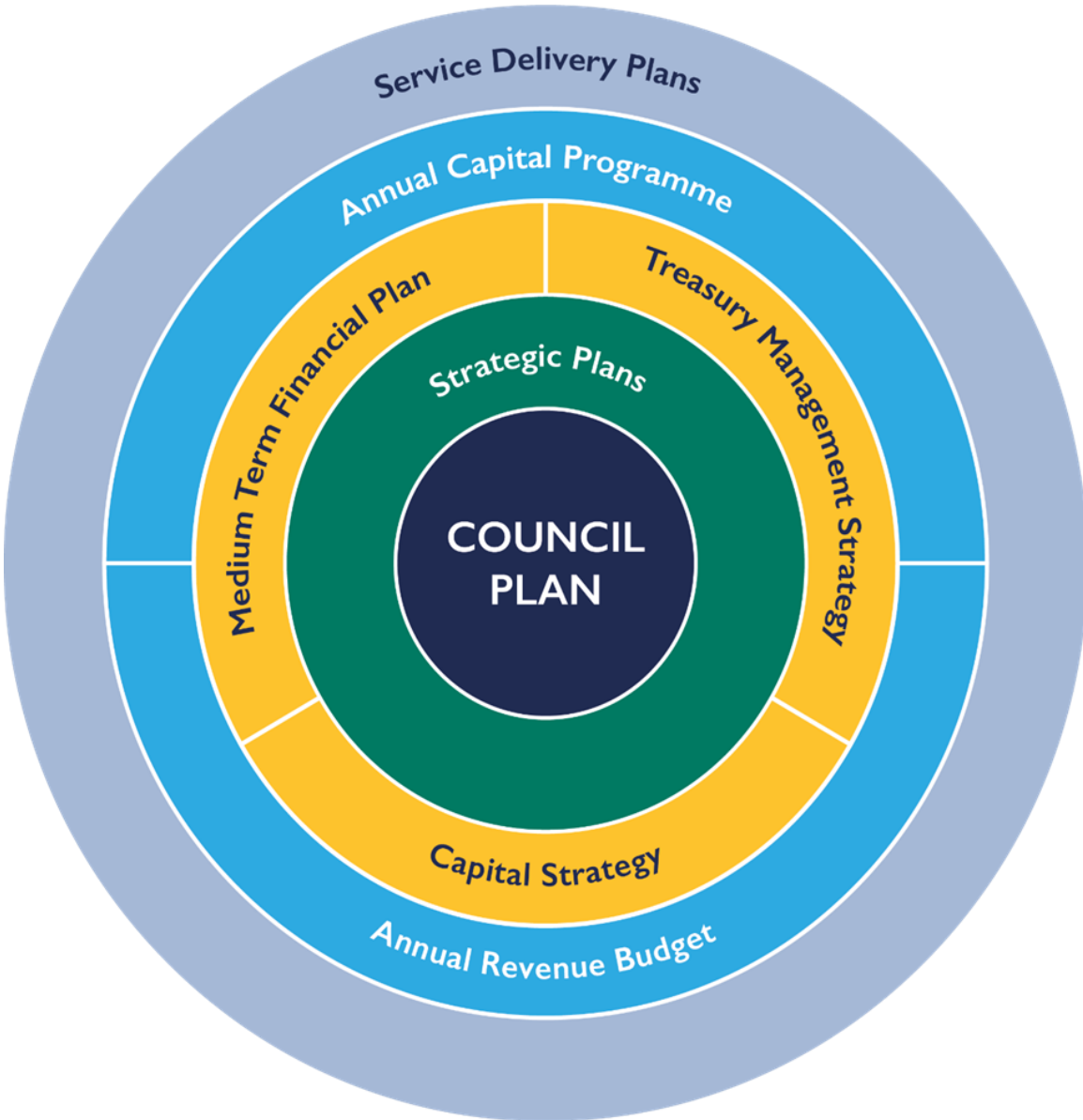
We create a sense of pride in working for the Council and present a positive image for the Council and the Island.



# Strategic circle

The strategic circle identifies the plans in place to ensure we are able to achieve our priorities and objectives.

This plan is a key strategic plan that aligns with the Council's Plan and contributes to the achievement of the strategic objectives and vision.



# Anglesey's Population

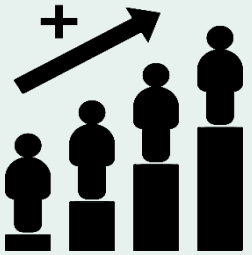


Anglesey's population has decreased.  
(68,000 – 2021 census).

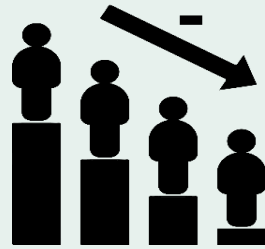
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The decrease is not spread equally across all ages due to immigration and emigration trends.



**Increase** in the  
older population,  
**over 65 years**  
**old**

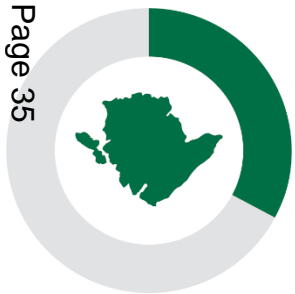


**Decrease** in the working  
population between the  
**ages of 18-50**

# Anglesey's Population



Between 2011 and 2021 every part of the island has seen **growth in the population over 65.**



By 2043, 33% of the population of Anglesey will be over 65 compared to 26% in Wales.



By 2043, **58%** of the population of Wales will be between 16 and 65 Compared with **52%** in Anglesey.

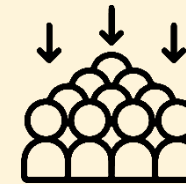
## Implications for the Council



More older people with long-term conditions and dementia need support.



Spending on services forced to increase to care of an older population.



Local workforce shrinks, fewer people of working age available to care for the older population.

# Movement Trends

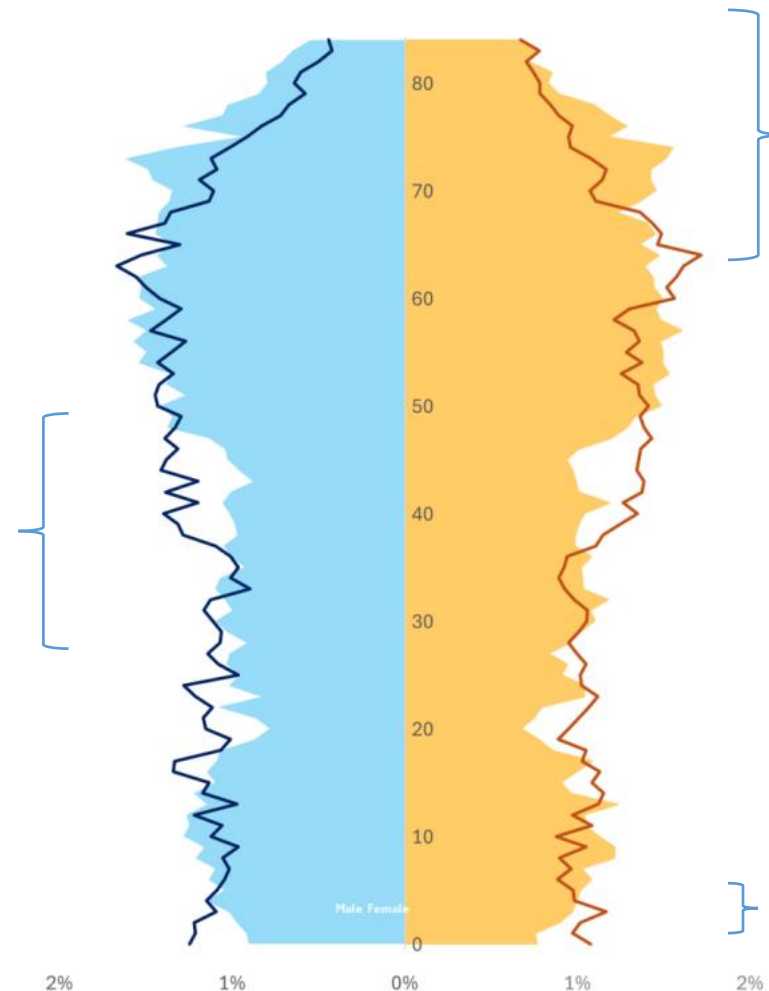
2011 and 2021 Census figures

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## Declining working age population in

- Population between 18 and 50 decreasing
- Population between 16 and 65 now only 56% (62% in Wales)

2021- Male  
2011- Male



## Ageing population

- The median age in Anglesey increased from 45 to 48 years (compared to 42) in Wales
- 65+ population has increased by almost a fifth
- And now accounts for 27% of the total population (22% in Wales)
- The total estimated number of people living with dementia is 1,300

## Fewer children under 5

2021- Female  
2011- Female

# Current Provision

## Residential and Nursing Placements

- 382 residential and nursing placements
- 30% are provided directly by the Council
- 70% commissioned from the independent sector

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## Council Residential Homes

- 5 residential homes
- 124 residential places
- 38 EMI residential places



## Home Care

- 414 home care packages
- 80% through private providers and the remainder from the Council



## Learning Disability

- Community support for approximately 240 people
- 25 supported housing properties that house 76 individuals
- A range of day activities by the independent sector and Council
- Support workers in the community
- 2 Day Centers
- Respite care services



## Mental Health

- Community support and in residential locations for people who face challenges with their Mental Health

# Key Priority Areas

Give the right support at the right time.

1. Work together to be an age friendly island– through preventative activities.
2. Transforming day services – continue with positive steps to maintain day activities in community locations.
3. Supported housing services (learning disabilities) – programme to maximise and modernise 'Supported Housing' to ensure effectiveness.
4. Respite service (learning disabilities) – identify and develop a suitable new provision.
5. Extra care housing - develop extra care housing to increase opportunities for people to live independently in their communities for longer.
6. Council residential homes– divert staff and financial resources to affordable and more cost-effective provisions that meet needs.
7. Develop a financially sustainable service

# Work together to be an age friendly island

## Why is this important?

Creating an age friendly island is essential for creating a supportive and inclusive community for everyone.

With the increase in the Islands older population, it's important to ensure that individuals can age well and stay as healthy and as independent as possible.

This could lead to better health results, more community engagement and better general wellbeing for the older population.

Additionally, it creates an environment that is age friendly and promotes connections that bridge generations and ensures that people of every age can take an active part in community life.

## What are we going to do?

Expand and develop the Age Friendly Network on the Island.

Effective engagement that allows easy access to information. Ensure that the voice of older people is heard and influences local and national policies.

We will maximise the use of community resources and ensure that community buildings are accessible to support good ageing.

Work with key partners and community organisations to develop preventative opportunities to improve individuals' health and wellbeing.

Reduce loneliness and isolation by organizing events that bridge generations.

## How are we going to achieve this?

- ✓ Work with social enterprises and local businesses to organise a campaign to raise awareness about age-friendly work.
- ✓ Conduct older people's forums, and 4 meetings of the older people's council across the island every year.
- ✓ Develop an Older People's Hub and an Anglesey Dementia Centre at the Glanhwfa Centre, Llangefni.
- ✓ Expand the 'Nifty 60s' service that concentrates on resistance training to other locations across the island.
- ✓ Activities that bridge generations in hubs and care homes.



# Transforming day services

## Why is this important?

The aim is to conduct as many activities as possible in community locations (such as halls, leisure centres and libraries) to promote opportunities for people with learning disabilities to take part in mainstream activities and to integrate in everyday life within their communities.

Provision has concentrated on taking people to specific buildings to take part in formal activities.

Activities follow a historic pattern and are centred around day services rather than day activities.

## What are we going to do?

Review the current provision to meet the needs of as many users as possible in community locations by adjusting care arrangements.

We will promote the use of local community hubs.

Consider the purpose of internal resources to maximise standards and improve specialist provision.



## How are we going to achieve this?

- ✓ Consult with local stakeholders and discuss alternative arrangements for users.
- ✓ Work with partners and organisations in the 3rd sector.
- ✓ Support the positive change in the Holyhead area, providing day activities in community locations.
- ✓ Learn from user experience and expand community activities to other locations during 2024/25.
- ✓ Work with 3rd sector partners and organisations to identify local opportunities and make the best use of community resources.



# Supported housing services (learning disability)

## Why is this important?

There's a need for an appropriate housing stock that meets the lifelong needs of the individuals.

The supported housing stock has evolved in an ad-hoc manner over the last 30 years, with little consideration given to long term requirements and the needs of individuals as they grow older.

Support is provided from 25 different properties, and few properties are purposely designed to respond to tenants' needs.

Need to improve energy efficiency and sustainability.



## What are we going to do?

Complete two housing developments to give approximately 8 people a new home:

- Y Mart Site - Valley
- Penlan Site - Llangefni

Identify an additional program of 3 suitable properties to meet the lifetime requirements of service users.

Work with users and their carers to forward plan, identify suitable alternative opportunities and to engage with regards to other potential options.

Create more capacity and units of a high standard.

Explore possibilities for incorporating technology into the infrastructure of properties to facilitate remote supervision and promote independence.

## How are we going to achieve this?

- ✓ By working together to identify bespoke schemes within new housing developments.
- ✓ Engage with users regarding the nature of the provision that's needed and identify appropriate housing models for the future.
- ✓ Conduct discussions with providers regarding the level of care that should be offered in different locations (low, moderate, high).
- ✓ By reviewing the care input per property to identify opportunities to adapt provision or support in a more cost effective way.
- ✓ Encourage provision that will meet a range of care needs on one site and provide a range of opportunities including independent living options.
- ✓ Ensure that living units have been better designed to maximise the use of technology, for example fire alarms, alarms for falls and wandering that monitor individuals to ensure their safety.

# Respite service (learning disability)

## Why is this important?

Ambition to offer high quality respite support with bespoke adaptations to respond flexibly to a wide range of care needs.

The learning disabilities respite service is provided from a registered property (Grade 2), that limits accessibility, and the ability to introduce effective energy measures.

The property isn't suitable to promote and nurture independence, and the resource is under used at times.

## What are we going to do?

Identify an appropriate building to re-locate current provision and modernise the way of offering respite.

Identify a convenient location that offers opportunities to assess, promote and develop independent living skills.

Incorporate technology within the infrastructure of the development to maximise independence for people who use the building.

## How are we going to achieve this?

By working together to identify a more suitable building to re-locate the services, ensuring that:

- ✓ Ground floor bedrooms are of suitable size including adaptations to respond to a range of care needs that will allow flexibility within the support package.
- ✓ Ensure a unit is available to promote independent living life skills and assess the individual's ability and better identify the level of support needed.
- ✓ Identify a location that will support integration with other services and provide an opportunity for individuals to move forward to live independently after a thorough assessment.
- ✓ Use technology to alleviate risks and intervention to support the aim of promoting independence.



# Extra care housing

## Why is this important?

The success of the extra care homes in Penucheldre, Holyhead and Hafan Cefni, Llangefni, has set a robust foundation.

The developments are popular and there's consistent demand for accommodation. The department wants to promote independence and provide quality support that:

- offers quality care and gives personal attention to users, promoting independence and dignity.
- provides a comfortable and safe living environment with adaptations to meet care requirements that can cope with changes in circumstances.
- offers quality and effective services compared to other options.

## What are we going to do?

While the existing developments serve the North West and centre of the Island the need exists for extra care housing to serve the southern part of the Island.

Provide opportunities that will reduce reliance on services and avoid more intensive interventions.

Incorporate technology within the infrastructure of each development to allow people to live their life in the way they wish to live and maximize independence.

## How are we going to achieve this?

- ✓ Establish extra care homes in Menai Bridge.
- ✓ Co-locate services and support on the same site.
- ✓ Create a space that will support people to be independent in a different environment.
- ✓ Ensure that living units have been better designed to maximise the use of technology, for example fire alarms, alarms for falls and wondering that monitor individuals to ensure their safety.



# The Council's residential homes

## Why is this important?

The Council's residential homes need to:

- Continue to offer quality care and give personal and individual attention to residents, promoting independence and dignity.
- Maintain a safe and comfortable living environment that can cope with changes in circumstances.
- Respond to a range of care needs and support people with specialist needs, especially dementia.
- Provide an effective service of a high standard, compared to other options.
- Ensure comfortable, sustainable and energy efficient accommodation.

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## What are we going to do?

A sustainability review of council homes has identified long-term constraints and it is important to discuss and agree a way forward.

The Council must be able to meet residents' needs in a way that respects their dignity. Without investment to improve standards, there's a risk of not being able to meet future needs as expectations and registration requirements have changed.

Work toward redirecting resources (staff and finance) to more cost-effective provisions, that respond to service needs over the next 30 years.

Consider how we can respond to people's needs and train staff to use new technology to promote independence and respond to risks.

## How are we going to achieve this?

- ✓ Create a new residential unit as part of the extra care homes development in Menai Bridge.
- ✓ Improve the standard of existing resources so that there is a suitable supply to meet various care requirements and to future-proof people's wellbeing.
- ✓ Ensure provision suitable for individuals with memory problems.
- ✓ Ensure that technology is designed and incorporated when building new developments to reduce risks, promote independence and allow an effective and efficient care provision.



# Develop a financially sustainable service

## Why is this important?

Due to demographic pressures and increased demand, pressure on resources will continue. We must also ensure that we invest in maintaining the quality of our services.

We will act to try and ensure that services are sustainable by maximising income and opportunities to attract external resources.

## What are we going to do?

Ensure services are attractive and of the highest quality.

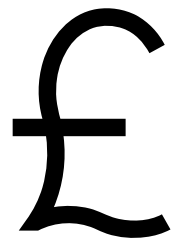
Act to attract grants and external support.

Reduce costs using resources more effectively and being as energy efficient as possible.

Maximize income by strengthening systems and maximizing individuals' income by promoting welfare benefits.

## How are we going to achieve this?

- ✓ Maximise the standard of existing resources so that there is a suitable supply to meet various care requirements and to future-proof people's wellbeing. Maintain and maximize the standard of services.
- ✓ Ensure resources are focused where the need is highest.
- ✓ Identify capital investments that will help save costs.
- ✓ Improve systems to facilitate income collection.



# Governance: Monitoring and Evaluating

Delivery groups will be established to lead individual plans and will meet every month.

Robust governance arrangements will be in place to review progress and ensure that the aims of the strategic plans are realised.

The arrangements will ensure clarity, accountability, compliance and there will be a structure to effectively monitor progress.

Progress will be reviewed quarterly and reports will provide a summary of activities, results/ impact and highlight successes and issues that need to be addressed.

There will be an annual report and an opportunity to review the priorities of the Strategic Plan.



## Equality Impact Assessment Template (including the Welsh language and the Socio-Economic Duty)

Mae'r ddogfen hon hefyd ar gael yn Gymraeg / This document is also available in Welsh.

Version	Date	Summary of changes
1	01/03/2024	Initial draft
2	24/10/2024	Final

Step 1: Background	
1 - What are you assessing?	The impact on equality deriving from key priority areas of the Adult Service as described in the Adult Service Strategic Modernisation Plan 2024-2029.
2 - Is this a new or existing proposal?	The Adult Service Strategic Modernisation Plan 2024-2029 outlines the service's key priorities. The priorities build on the foundation of the work already underway and meet the challenges anticipated over the coming years.
3 - What are the aims and purpose of this proposal?	The Council's Plan 2023-2028 confirms a commitment to social care and well-being, and it is timely to identify how we can modernise to continue to deliver effectively and efficiently.

Step 1: Background		
	The Strategic Plan is intended to confirm a firm and clear direction and outline concrete steps for meeting the challenges and to transform and modernise elements of the service so that it is fit for the future.	
4 - Who is responsible for the proposal you are assessing?	Head of Adults Services	
5 - Who is the lead officer for this assessment?	Head of Adults Services	
6 - Who else is involved in undertaking this assessment?	Transformation and Development Manager - Adults Services	
7 - Is the proposal related to other areas of work? For example, are there other proposals or policies that should be taken into consideration as part of this assessment?	<ul style="list-style-type: none"> <li>• Social Services and Well-being Act 2014</li> <li>• Well-being of Future Generations Act (Wales) 2015</li> <li>• Council Plan 2022-2028.</li> </ul>	
8 - Is the proposal relevant to how the Authority complies with the public sector general duty relating to people who are protected by the Equality Act 2010?  As a general rule, any policy that affects people is likely to be relevant across all protected groups.	The elimination of discrimination and harassment	Yes
	The advancement of equality of opportunity	Yes
	The fostering of good relations	Yes
	The protection and promotion of human rights	Yes



<b>Step 1: Background</b>	
9 - Is the proposal a strategic decision? If so, the Socio-Economic Duty is relevant - see appendix 1.	Yes
10 - Who would be affected by the proposal(s) (adversely or positively, directly or indirectly)?  <b>If this is a strategic proposal</b> , ensure that you give specific consideration to whether the proposal would affect more on people living in less favourable social and economic circumstances than others in the same society (see appendix 1)	<ul style="list-style-type: none"> <li>• All people over the age of 18 (Adult) who are living on Anglesey who receive support or services from the Adults Department now or in the future.</li> <li>• External Providers of day services.</li> <li>• Third sector organisations.</li> <li>• Isle of Anglesey Council Social Work staff.</li> </ul>

<b>Step 2.1: Information Gathering - Welsh Language Standards and the Welsh Language Measure (Wales) 2011</b>	
11 - Does this proposal ensure that the Welsh language is treated no less favourably than the English language, in accordance with the Council's Welsh Language Policy?	<p>The proposal should not have a negative impact on the Welsh language.</p> <p>The Council is committed to providing bilingual services in both Welsh and English across all its services. We promote a proactive approach to offering services in the Welsh language, in line with the Welsh Government's 'More than Words / Mwy na Geiriau' strategy framework. We ensure that we comply with the Council's Welsh Language Plan in organising and providing our social services.</p>
12 - Is there an opportunity here to offer more opportunities for people to learn and / or use the Welsh language on a day-to-day basis?	Many service users are Welsh speakers. Consideration will be given to linguistic needs to ensure that service users are able to communicate with us in their language of choice.

<b>Step 2.1: Information Gathering – Welsh Language Standards and the Welsh Language Measure (Wales) 2011</b>	
	A requirement is already in place stipulating that every provider (both internal and external) provides services in Welsh and English, and that they must be culturally sensitive.
13 – Will this area of work proactively offer services in Welsh for users?	The service already offers services in Welsh and this scheme will continue to offer a provision in both Welsh and English. There is no intention to change the service provider, the service will be provided by the Council (internal Service Provider).
14 – Is this proposal likely to protect and promote the Welsh language within communities?	Consideration will be given to language needs to ensure that service users are allowed to communicate with us in a language of their choice.
<p>To help you to answer the questions above, the corporate <b>Impact Assessment Guidance</b> lists a series of questions which should be considered when assessing how proposals impact on the Welsh language in general. The extent to which these questions are relevant will depend on the proposal in question. However:</p> <ul style="list-style-type: none"> <li>• If you are looking at how the implementation of the Council’s key policies, strategies or guidance would affect the Welsh language; or</li> <li>• If your initial response to the above questions raises any concerns or evidence to suggest that the proposal would treat the Welsh language less favourably than the English language, or would have a detrimental impact on opportunities for people to use the Welsh language;</li> </ul> <p><b>a more comprehensive impact assessment on the Welsh language should be carried out.</b> A separate template is available on MonITor. <b>The Welsh Language Commissioner’s good practice advice document</b> is also available on MonITor to assist you further.</p>	

<b>Step 2.2: Information Gathering – Human Rights Act 1998</b>	
15 - Are there any Human Rights issues? If so, what are they? For example, could this proposal	Changing the way a service is delivered can have an impact on individual rights. However, there is no decision required on any specific plan at this time. The document under consideration is a Strategic Plan outlining the Adult Service's

<b>Step 2.2: Information Gathering – Human Rights Act 1998</b>	
result in the failure to safeguard the right to privacy?	strategic direction for modernising and improving provisions. A further equality assessment will be carried out in relation to individual schemes where this applies.

<b>Step 2.3: Information Gathering – Well-being of Future Generations Act (Wales) 2015</b>		
16 – Does this proposal meet any of the seven national well-being goals outlined in the Well-being of Future Generations Act (Wales) 2015?  (Descriptions of the well-being goals are listed in Appendix 3)	A prosperous Wales	
	A resilient Wales	Yes – supporting communities to be inclusive
	A healthier Wales	Yes – supporting people with learning disabilities to access various activities which are both physically and mentally beneficial.
	A more equal Wales	
	A Wales of cohesive communities	
	A Wales of vibrant culture and thriving Welsh language	
	A globally responsible Wales	

<b>Step 2.4: Information Gathering – Engagement / Consultation / Evidence / Filling gaps in information</b>	
Please see the pre-engagement and pre-consultation checklist, which is available on MonITor.	
17 - What has been done to date in terms of involvement and consultation with regard to this proposal?	Officers from the Adults Department have engaged with service users / parents and carers (learning disability day activities) in the Holyhead area to gather people's views on the activities being offered, the current locations offering the activities, and people's future wishes for activity development.
18 - What other information have you used to inform your assessment? Please list any reports, websites, links used etc here and include the relevant evidence in the table in Step 3 below	None
19 - Are there any gaps in the information collected to date? If so, how will these be addressed?	No

### Step 3: Assessing the potential impact and identifying mitigation measures

20 - Note below any likely impact on equality for each individual group, and identify what action could be taken to reduce or improve the impact. \*For determining potential impact, please choose from the following: **Negative / Positive / No impact**

<b>Protected group</b>	<b>* Potential impact</b>	<b>Details of the impact (including evidence to support the findings)</b>	<b>Actions to mitigate negative impact</b>
Age	No impact	The Service intends to improve the support available to adults on the Island by modernising services.	

Protected group	* Potential impact	Details of the impact (including evidence to support the findings)	Actions to mitigate negative impact
Disability	Positive	The Service intends to improve the support available to people with a Learning Disability on the Island by modernising services.	
Sex	No impact		
Gender Reassignment	No impact		
Pregnancy and Maternity	No impact		
Race / Ethnicity / Nationality	No impact		
Religion or Belief	No impact		
Sexual Orientation	No impact		
Marriage or Civil Partnership	No impact		
The Welsh Language	None		
Human Rights	Positive	The change is a positive one in terms of increasing opportunities for people with learning disabilities to integrate within their communities.	
Any other relevant matter	None		

Protected group	* Potential impact	Details of the impact (including evidence to support the findings)	Actions to mitigate negative impact
There are clear links between equality and socio-economic issues. Discrimination against protected groups can be a direct cause of socio-economic disadvantage. If any such issues become apparent when assessing non-strategic matters, they should be given due regard and recorded under the relevant protected group, or under 'any other relevant issue' above.			

Please complete this section if the proposal is a strategic matter (see appendix 1)			
The Socio-Economic Duty	* Potential impact	Details of the impact (including evidence to support the findings)	Actions to mitigate negative impacts
Is the proposal likely to cause any inequalities of outcome resulting from socio-economic disadvantage?	No impact		

#### Step 4 – Outcome of the assessment

There are four possible outcomes – bear these in mind when completing the next section:

- **No major change** - The assessment demonstrates the proposal is robust; there is no potential for discrimination or adverse impact. All opportunities to promote equality have been taken.
- **Adjust the proposal** - The assessment identifies potential problems or missed opportunities. Adjust the proposal to remove barriers or better promote equality.
- **Continue the proposal** - The assessment identifies the potential for adverse impact or missed opportunities to promote equality. Clearly set out the justifications for continuing with it. The justification should be included in the assessment and must be in line with the duty to have due regard. For the most important relevant proposals, compelling reasons will be needed.

- **Stop and remove the proposal** - The proposal shows actual or potential unlawful discrimination. It must be stopped and removed or changed. (The codes of practice and guidance on each of the public sector duties on the Commission's website provide information about what constitutes unlawful discrimination.)

<b>Step 4 - Outcome of the assessment</b>	
21 - Note the impacts identified and how it is intended to mitigate any negative impact in terms of equality, the Welsh language and, if relevant, socio-economic disadvantage (i.e. a summary of the table/s in step 3)	No negative effects identified.
22 - Describe any actions taken to maximise the opportunity to promote equality and the Welsh language, the goals of the Well-being of Future Generations (Wales) Act 2015 (sustainability) and, if relevant, ensure better outcomes for those facing economic disadvantage.	Further equality assessments will be undertaken where appropriate in relation to specific plans being developed on the basis of the Strategic Plan under consideration.
23 - Would any aspect of the proposal contravene the wellbeing goals of the Well-being of Future Generations (Wales) Act 2015?	No
24 - Is there a need to look at what could be done differently, or to reconsider the entire proposal as a result of conducting this assessment?  (Evidence of negative impact could render the proposal or decision unlawful. If you have identified negative impact, you should consider at this stage whether it is possible to proceed with the proposal).	No
25 - Is there a strategy for dealing with any unavoidable but not unlawful negative impacts that cannot be mitigated?	The needs of each person, and the best way of meeting those needs will be discussed and agreed with them.

<b>Step 4 – Outcome of the assessment</b>	
26 - Will the proposal be adopted / forwarded for approval? Who will be the decision-maker?	The Adult Services Strategic Modernisation Plan will be approved by the Executive Committee.
27 - Are there monitoring arrangements in place? What are they?	The Adult Department Management Team will oversee all plans arising from the seven priority areas, as well as identifying matters requiring action.

### Step 5 – Action Plan

Please detail any actions that are planned following completion of your assessment. You should include any changes that have been made to reduce or eliminate the effects of potential or actual negative impact, as well as any arrangements to collect data or to carry out further research.

Ref	Proposed Actions	Lead Officer	Timescale



## **Appendix 1 – A More Equal Wales – The Socio-Economic Duty (Commencement date of the Duty: 31 March 2021)**

### **What is the Duty?**

The general aim of the duty is to ensure better outcomes for those suffering socio-economic disadvantage. When making strategic decisions such as deciding priorities and setting objectives, due regard must be given to the need to reduce the inequalities of outcome resulting from socio-economic disadvantage.

### **Who is likely to experience socio-economic disadvantage?**

Socio-economic disadvantage can be disproportionate in both 'communities of interest' and 'communities of place', leading to inequality of outcome, which can be further exasperated when considering 'intersectionality':

**Communities of interest** – groups who share an experience, eg homelessness; or people who share an identity, eg lone parents, carers. Also those who share one or more of the protected characteristics listed in the Equality Act 2010.

**Communities of place** – people who are linked together because of where they live, work, visit or spend a substantial portion of their time there.

**Intersectionality** - crucially, this is about understanding the way in which a combination of characteristics such as gender, race or class, can produce unique and often multiple experiences of disadvantage in certain situations. One form of discrimination cannot and should not be understood in isolation from other forms. A truly intersectional approach ensures that this does not happen.

### **When will the Duty be relevant?**

When making strategic decisions. The Welsh Government has provided some examples of strategic decisions (this is not an exhaustive list):

- Strategic directive and intent.
- Strategies developed at Regional Partnership Boards and Public Service Boards which impact on public bodies' functions.
- Medium to long term plans (for example, corporate plans, development plans, service delivery and improvement plans).
- Setting objectives (for example, well-being objectives, equality objectives, Welsh language strategy).
- Changes to and development of public services.
- Strategic financial planning.
- Major procurement and commissioning decisions.
- Strategic policy development

**Further details can be found in the corporate equality impact assessment guidance.**

## Appendix 2 – Human Rights

Human rights are rights and freedoms that belong to all individuals, regardless of their nationality and citizenship. There are 16 basic rights in the Human Rights Act – all taken from the European Convention on Human Rights. For the purposes of the Act, they are known as ‘the Convention Rights’. They are listed below:

(Article 1 is introductory and is not incorporated into the Human Rights Act)

Article 2: The right to life

Article 3: Prohibition of torture

Article 4: Prohibition of slavery and forced labour

Article 5: Right to liberty and security

Article 6: Right to a fair trial

Article 7: No punishment without law

Article 8: Right to respect for private and family life

Article 9: Freedom of thought, conscience and religion

Article 10: Freedom of expression

Article 11: Freedom of assembly and association

Article 12: Right to marry

Article 14: Prohibition of discrimination

Article 1 of Protocol 1: Protection of property

Article 2 of Protocol 1: Right to education

Article 3 of Protocol 1: Right to free elections

Article 1 of Protocol 13: Abolition of the death penalty

### **Appendix 3 - Well-being of Future Generations (Wales) Act 2015**

This Act is about improving the social, economic, environmental and cultural well-being of Wales. Public bodies need to make sure that when making their decisions they take into account the impact they could have on people living their lives in Wales in the future. The Act puts in place seven well-being goals:

**A prosperous Wales:**

An innovative, productive and low carbon society which recognises the limits of the global environment and therefore uses resources efficiently and proportionately (including acting on climate change); and which develops a skilled and well-educated population in an economy which generates wealth and provides employment opportunities, allowing people to take advantage of the wealth generated through securing decent work.

**A resilient Wales:**

A nation which maintains and enhances a biodiverse natural environment with healthy functioning ecosystems that support social, economic and ecological resilience and the capacity to adapt to change (for example climate change).

**A healthier Wales:**

A society in which people's physical and mental well-being is maximised and in which choices and behaviours that benefit future health are understood.

**A more equal Wales:**

A society that enables people to fulfil their potential no matter what their background or circumstances (including their socio economic background and circumstances).

**A Wales of cohesive communities:**

Attractive, viable, safe and well-connected communities.

**A Wales of vibrant culture and thriving Welsh language:**

A society that promotes and protects culture, heritage and the Welsh language, and which encourages people to participate in the arts, and sports and recreation.

**A globally responsible Wales:**

A nation which, when doing anything to improve the economic, social, environmental and cultural well-being of Wales, takes account of whether doing such a thing may make a positive contribution to global well-being.

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<b>ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template</b>	
<b>Committee:</b>	Partnership and Regeneration Scrutiny Committee
<b>Date:</b>	20 <sup>th</sup> November, 2024
<b>Subject:</b>	Partnership and Regeneration Scrutiny Committee Forward Work Programme
<b>Purpose of Report:</b>	Assist the Scrutiny Committee in considering, agreeing and reviewing its forward work programme for 2024/25
<b>Scrutiny Chair:</b>	Cllr Dylan Rees
<b>Portfolio Holder(s):</b>	Not applicable
<b>Head of Service:</b>	Lynn Ball, Director of Function (Council Business) / Monitoring Officer
<b>Report Author:</b>	Anwen Davies, Scrutiny Manager
<b>Tel:</b>	07971167198
<b>Email:</b>	AnwenDavies@ynysmon.gov.uk
<b>Local Members:</b>	Applicable to all Scrutiny Members

25

<b>1 - Recommendation/s</b>
The Committee is requested to: R1 agree the current version of the forward work programme for 2024/25 R2 note progress thus far in implementing the forward work programme.

<b>2 – Link to Council Plan / Other Corporate Priorities</b>
Effective work programming is the foundation of effective local government scrutiny. Our Scrutiny rolling forward work programmes are aligned with the corporate priorities of the Council and corporate transformation programmes – ensuring the role of Member scrutiny makes a tangible contribution to the Council’s improvement priorities.

<b>3 – Guiding Principles for Scrutiny Members</b>
<b>To assist Members when scrutinising the topic:-</b>
<b>3.1</b> Impact the matter has on individuals and communities [focus on customer/citizen]
<b>3.2</b> A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]
<b>3.3</b> A look at any risks [focus on risk]
<b>3.4</b> Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]
<b>3.5</b> Looking at plans and proposals from a perspective of: <ul style="list-style-type: none"> <li>• Long term</li> <li>• Prevention</li> <li>• Integration</li> <li>• Collaboration</li> <li>• Involvement</li> </ul> [focus on wellbeing]

**3.6** The potential impacts the decision would have on:

- protected groups under the Equality Act 2010
- those experiencing socio-economic disadvantage in their lives (when making strategic decisions)
- opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

[focus on equality and the Welsh language]

#### 4 - Key Scrutiny Questions

### 5 – Background / Context

#### 1. Background

1.1 Effective work programming is the bedrock of an effective local government scrutiny function<sup>1</sup>. Done well, work programming can help lay the foundations for targeted and timely work on issues of local importance demonstrating where Member scrutiny can add value. Good practice advocates two key issues at the heart of the scrutiny forward work programme:

- i. Challenge around prioritising work streams
- ii. Need for a member-led approach and interface with officers.

#### 1.2 Basic principles of good work programming<sup>2</sup>

- Work programming should not be a “start-stop” process
- Complementary work programmes for separate scrutiny committees
- Balance between different methods of work
- An effective process for reporting / escalating issues to the Executive
- Input and views of internal stakeholders
- Close working with the Executive
- Links with the Annual Scrutiny Report (evaluation and improvement tool).

#### 2. Local context

2.1 There is now a well-established practice of forward work programming which are now rolling programmes focusing on the quality of scrutiny with fewer items, to add value. They are an important tool to assist Members in prioritising their work and are discussed with the Leadership Team and Heads of Service. Both committees review the content of their work programmes on a regular basis, to ensure that they remain relevant and keep abreast with local priorities. Our local forward planning arrangements now ensure greater focus on:

- Strategic aspects
- Citizen / other stakeholder engagement and outcomes
- Priorities of the Council Plan and transformation projects
- Risks and the work of inspection and regulation
- Matters on the forward work programme of the Executive.

<sup>1</sup> A Cuning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

<sup>2</sup> A Cuning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

**Outcome:** rolling work programmes for scrutiny committees which are aligned with corporate priorities.

2.2 Committee chairs lead on developing the forward work programmes and are submitted to the monthly Scrutiny Chairs and Vice-chairs Forum and for approval at each ordinary meeting of the scrutiny committees. The Forum is considered an important vehicle to oversee these programmes and jointly negotiate priorities.

2.3 **“Whole council” approach to Scrutiny:** our work programmes provide a strong foundation for our improvement programme, ensuring the role that Scrutiny plays in the Authority’s governance arrangements:

- i. Supports robust and effective decision-making
- ii. Makes a tangible contribution to the Council’s improvement priorities
- iii. Continues to evolve.

### 3. Issues for consideration

3.1 The Scrutiny Committee receives regular update reports on the implementation of its forward work programme. A copy of the current 2024/25 work programme is attached as **APPENDIX 1** to this report for reference and includes changes made to the work programme since the Committee last considered the document.<sup>3</sup>

3.2 Where appropriate, items may be added to the Committee’s forward work programme during the municipal year. Requests for additional matters to be considered for inclusion on the work programme can be submitted via the Members Request Form for an item to be considered for Scrutiny. Requests are initially considered by the Scrutiny Chairs and Vice-chairs Forum, using the following criteria:

- the Council’s strategic objectives and priorities (as outlined in the Council Plan)
- the ability of the Committee to have influence and/or add value on the subject (A Scrutiny Test of Significance Form will be completed).

## 6 – Equality Impact Assessment [including impacts on the Welsh Language]

### 6.1 Potential impacts on protected groups under the Equality Act 2010

### 6.2 Potential impacts on those experiencing socio-economic disadvantage in their lives (strategic decisions)

### 6.3 Potential impacts on opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

Not applicable for this overarching issue but will be considered as an integral part of preparing for specific proposals to be submitted for consideration by the Committee.

## 7 – Financial Implications

Not applicable.

## 8 – Appendices:

<sup>3</sup> Meeting of the Partnership and Regeneration Scrutiny Committee convened on 15<sup>th</sup> October, 2024

Partnership and Regeneration Scrutiny Committee Forward Work Programme 2024/25

**9 - Background papers (please contact the author of the Report for any further information):**

Anwen Davies, Scrutiny Manager, Isle of Anglesey, Council Offices, Llangefni. LL77 7TW



**ITEMS SCHEDULED FOR SCRUTINY → MAY, 2024 – APRIL, 2025**  
**[Version dated 11/11/24]**

**Note for Stakeholders and the Public:**

A [Protocol for Public Speaking at Scrutiny Committees](#) has been published by the Council.

Should you wish to speak on any specific item at a Scrutiny Committee then you should register your interest by submitting a written request using the form available as soon as possible and at least 3 clear working days prior to the specific Committee meeting. You can access information about the meeting and which items being discussed by reading this Forward Work Programme. Contact the Scrutiny Manager if you have any queries

[\[AnwenDavies@ynysmon.gov.uk\]](mailto:AnwenDavies@ynysmon.gov.uk)

<b>CORPORATE SCRUTINY COMMITTEE</b>	<b>PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE</b>
<b>May, 2024 (21/05/24)</b>	<b>May, 2024 (21/05/24)</b>
Election of Chair: 2024/25	Election of Chair: 2024/25
Election of Vice-chair: 2024/25	Election of Vice-chair: 2024/25
<b>June, 2024 (13/06/24) – Q4</b>	
Performance Monitoring: Corporate Scorecard Qtr4: 2023/24	<b>June, 2024 (19/06/24) – Education / Welsh Language</b>
Annual Delivery Plan: 2024/25	Welsh Language: <ul style="list-style-type: none"> <li>• Annual Report on the Welsh Standards: 2023/24</li> <li>• Welsh in Education Strategic Plan: 2023/24 → Measure Progress</li> </ul>
Draft Corporate Self-Assessment 2024	Nomination of Committee Member on the Finance Scrutiny Panel
Scrutiny Review of Performance Indicator 29: Letting of Council Housing – final report	
<b>Item for Information:</b> Ambition North Wales Qtr 4: 2023/24 Progress Report	
Committee Forward Work Programme for 2024/25	Committee Forward Work Programme for 2024/25
<b>No meeting scheduled</b>	
	<b>July, 2024 (10/07/24) – Emergency Services</b>
	North Wales Fire & Rescue Service
	Welsh Ambulance Services Trust
	Gwynedd & Ynys Môn Public Services Board Annual Report: 2023/24
	Committee Forward Work Programme for 2024/25
<b>September, 2024 (17/09/24) – Q1</b>	
Performance Monitoring: Corporate Scorecard Q1: 2024/25	<b>September, 2024 (12/09/24) – Tackling Poverty</b>
	Ynys Môn Citizens Advice

<b>CORPORATE SCRUTINY COMMITTEE</b>	<b>PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE</b>
Annual Performance Report: 2023/24	Communities for Work Plus Programme
Committee Forward Work Programme for 2024/25	Committee Forward Work Programme for 2024/25
<b>October, 2024 (16/10/24)</b>	<b>October, 2024 (15/10/24) – Education &amp; Sustainable Community Development</b>
Annual Report North Wales Regional Partnership Board (Part 9): 2023/24	GwE Annual Report for the Isle of Anglesey: 2023/24
Care Inspectorate for Wales: Adults' Services Improvement Check Letter and Action Plan	Education Scrutiny Panel Progress Report
Nomination of Committee Members on the Finance and Education Scrutiny Panels	Menter Môn
<b>Item for Information:</b> Ambition North Wales: <ul style="list-style-type: none"> <li>• Annual Report: 2023/24</li> <li>• Qtr 1: 2024/25 Progress Report</li> </ul>	
Committee Forward Work Programme for 2024/25	Committee Forward Work Programme for 2024/25
	<b>November, 2024 (13/11/24) - Health</b>
	Audit Wales: Urgent and Emergency Care: Flow out of Hospital – North Wales Region
	Betsi Cadwaladr University Health Board
<b>November, 2024 (19/11/24) - Q2</b>	<b>November, 2024 (20/11/24) – Crime and Disorder</b>
Monitoring Performance: Corporate Scorecard Q2: 2024/25	Gwynedd & Ynys Môn Community Safety Partnership Annual Report: 2023/24
Môn Actif Strategic Plan	Ynys Môn Levelling Up Programme – Measure Progress
Local Housing Market Assessment 2024	Modernising Adults' Services Strategic Plan
Procurement Strategic Plan and New Contract Procedure Rules	
Committee Forward Work Programme for 2024/25	Committee Forward Work Programme for 2024/25
<b>January, 2025 (15/01/25) – 2025/26 Budget (morning)</b>	<b>January, 2025 (14/01/25)</b>
2025/26 Budget Setting (Revenue Budget) – initial budget proposals	Corporate Safeguarding
Finance Scrutiny Panel Progress Report	Medrwn Môn

<b>CORPORATE SCRUTINY COMMITTEE</b>	<b>PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE</b>
	Committee Forward Work Programme for 2024/25
<b>January, 2025 (15/01/25) (afternoon)</b>	
Corporate Self-Assessment – 6 month update on progress	
Regional Emergency Planning Service Annual Report: 2023/24	
<b>Item for Information:</b> Ambition North Wales Qtr 2: 2024/25 Progress Report	
Committee Forward Work Programme for 2024/25	
<b>February, 2025 (19/02/25) – 2025/26 Budget</b>	
Final Draft Budget Proposals for 2025/26 – revenue & capital	<b>February, 2025 (12/02/25) - Education</b>
Finance Scrutiny Panel Progress Report	Revised Welsh Language Policy
	Gwynedd and Ynys Môn Additional Learning Needs & Inclusion Partnership
	Education Scrutiny Panel Progress Report
Committee Forward Work Programme for 2024/25	Committee Forward Work Programme for 2024/25
<b>March, 2025 (11/03/25) - Q3</b>	
Monitoring Performance: Corporate Scorecard Q3: 2024/25	<b>March, 2025 (12/03/25)</b>
Housing Revenue Account Business Plan: 2025/2055	Towards Net Zero Strategic Plan
Flood Risk Management Strategic Plan (to be confirmed)	Shared Prosperity Fund
	Local Area Energy Plan
	Annual Report on Equalities: 2023/24
<b>Item for Information -</b> Ambition North Wales Qtr 3: 2024/25 Progress Report	
Committee Forward Work Programme for 2024/25	Committee Forward Work Programme for 2024/25
<b>April, 2025 (10/04/25)</b>	
Care Inspectorate for Wales: Adults' Services Improvement Check Letter and Action Plan – Progress Report	<b>April, 2025 (09/04/25)</b>
	Public Services Board – governance arrangements / scrutiny of delivery of the Wellbeing Plan
	Ynys Môn Free Port – measure progress
Committee Forward Work Programme for 2024/25	Committee Forward Work Programme for 2024/25

**Items to be scheduled:**

<b>Corporate Scrutiny Committee</b>	<b>Partnership and Regeneration Scrutiny Committee</b>
Census 2021	North Wales Police & Crime Commissioner / North Wales Police
Modernisation of Learning Communities and Strengthen the Welsh Language Programme	North Wales Fire & Rescue Service
Tree Strategic Plan	Welsh Ambulance Services NHS Trust
Service Asset Management Plan 2024/34 – Smallholdings Estate	Scrutiny of Partnerships
Ambition North Wales Qtr4: 2024/25: Progress Report	Gypsy and Traveller Accommodation Action Plan
North Wales Corporate Joint Committee	Gwynedd & Ynys Môn Public Services Board – Annual Report 2024/25 (June, 2025)
	Communities for Work Plus Programme: Annual Report 2024/25 (June-July, 2025)
	Improving Reliability and Resilience across the Menai Straits
	Impact of Tourism on Anglesey Local Communities (resolution of the Partnership and Regeneration Scrutiny Committee, 21/06/2023)
	Ynys Môn Local Development Plan (full agreement)
	Scrutiny of Partnerships – annual review (March 2026)
	Natural Resources Wales
	Ynys Môn Levelling Up Programme – Measure Progress (June, 2025)